



# Planning Aid England

Engaging Communities in Planning

## What we offer

Free, independent, professional planning advice to help individuals and communities engage with the planning system and get involved in planning their local area.

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## Our services

### Planning Aid Direct – [www.planningaid.co.uk](http://www.planningaid.co.uk)

- Planning Aid Direct is a free web resource that offers:
  - Answers to questions people often ask about planning
  - Clear and simple explanations of how the planning system works
  - Signposting on where to go next

### The Advice Service – [advice@planningaid.rtpi.org.uk](mailto:advice@planningaid.rtpi.org.uk)

- We operate a volunteer-led email advice service providing a limited amount of free, professional, general planning advice to the public.
- In some circumstances we may be able to offer further support – please refer to our eligibility criteria at: <http://www.rtpi.org.uk/planning-aid/bespoke-support/>

### Casework, workshops and training

- PAE provides in-depth, bespoke advice to individuals and communities who meet our [Eligibility Criteria](#), which focuses on those living in areas of multiple deprivation, those on low income, and groups not traditionally engaged with the planning system.
- PAE also offers bespoke workshops and training on both general and specific aspects of the planning system. We work with community organisations, residents' groups and local charities as well as local authorities, parishes and other community forums. This training is available free of charge to those groups and organisations who meet our [Eligibility Criteria](#).
- To find out more about the bespoke support available visit: <https://www.rtpi.org.uk/planning-aid/bespoke-support/> or call 020 7929 8338.

### Community consultation

- PAE has extensive experience in providing a neutral facilitator role in support of local communities to help them engage effectively with public consultations associated with major infrastructure projects. To discuss your consultation needs please call 020 7929 8338.

**Contact us:**  
[info@planningaid.rtpi.org.uk](mailto:info@planningaid.rtpi.org.uk)  
[@PlanningAidEng](https://www.rtpi.org.uk/planning-aid/)  
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