

Campsite rules (Terms and conditions)

- The site will be open from 1st April to 31st October; the site is managed by Northumberland County Council.
- The site will be available for holiday or recreational purposes only.
- The site is primarily intended for short stay tourists, however, maximum periods of up to three weeks.
- Arrival is between 12pm noon and 17:00 on day of arrival and the pitch must be vacant by 10:30 on the day of departure.
- Site charges are payable in advance through online booking.
- There will be no subletting permitted.
- Caravans and cars should be parked and tents pitched in the places allotted. Campers may be requested to move at times during the stay.
- The contents of all chemical closets and other waste-water shall be disposed of only at the disposal point provided.
- All refuse should be placed in the bins provided.
- No musical instruments, radio, television or music players must be allowed to produce excessive noise between the hours of 10pm to 7am.
- Dogs should be kept on a lead and other pets must be kept under proper control at all times.
- Wilful damage of surrounding trees and shrubs will result in immediate dismissal from the site and proceedings may be taken against offenders. The lighting of camp fires is forbidden; only safe use of raised barbeques permitted on site.
- Water sports on Lady Burn Lake is permitted through the purchase of a permit, from the café.
- The Northumberland County Council will not be responsible for the loss or damage to persons or property incurred while on site, however caused.
- Authority for the conduct of the site is vested in the site warden.
- Site accommodation provided is conditional on all campsite rules being strictly observed and upon campers conducting themselves at all times with due regard to the comfort of others.
- The Camp Site Wardens are not permitted to give refunds.
- Any request for a refund should be made in writing to Northumberland County Council and addressed to the Camp Site Warden using the address shown above. It will then be forwarded our City Hall office and be dealt with there.
- If any assistance is needed at any point, please call the 24hr number 07774943296