

Research Report

National Survey of Charities and Social Enterprises - A Northumberland Analysis

Date published: August 2011

Prepared by: Shona Rowe (Intelligence Officer)

Tel. 01670 533903

E-mail. shona.rowe@northumberland.gov.uk

Table of Contents

1.0	Background to the National Survey of Charities & Social Enterprises.....	3
2.0	Methodology and Interpreting Findings	5
3.0	Key Questions - Headline Findings	6
4.0	Northumberland – Change since 2008 and comparison with the National Picture	8
4.1	About Third Sector Organisations in Northumberland.....	8
4.2	Meeting Objectives.....	10
4.3	Local Funding & Income	11
4.4	Local Help, Support & Advice	11
4.5	Relationship & Partnerships.....	11
4.6	National Funding & Income.....	13
4.7	Other Information	13
	Appendix 1: Further Technical Information and Methodology	15
	Appendix 2: Data Tables.....	18

Table of Figures

Figure 1: The proportion of organisations in your area who consider that statutory bodies in your local area have a positive influence (National Indicator 7)?	6
Figure 2: Question 23 (NI 7) detailed breakdown	7
Figure 3: Key Questions	7
Figure 4: Which of the groups listed below are clients / users / beneficiaries of your organisation?	9
Figure 5: What are the main roles your organisation undertakes?	10
Figure 6: Relationship with local authorities and partners	12

1.0 Background to the National Survey of Charities & Social Enterprises

The National Survey of Charities and Social Enterprises (NSCSE) gathers the views of the leaders of charities, social enterprises and voluntary organisations in England. The organisations surveyed include community groups, co-operatives or mutuals, clubs & societies, non-profit organisations, housing associations and faith groups / trusts.

The survey, conducted by Ipsos Mori on behalf of the Office for Civil Society in the Cabinet Office, was first carried out in Autumn/Winter 2008 as the National Survey of Third Sector Organisations. The second wave of this survey took place in Autumn/Winter 2010 when the title of the survey was simplified to the National Survey of Charities and Social Enterprises.

The survey asks about opportunities to influence local decisions, the availability and nature of funding and income, support and guidance, relationships with local statutory bodies, and other factors affecting organisations' success. The purpose of the survey is to ensure that citizens, communities, local and central government, and the sector itself have access to information on the health of the sector. The survey also helps us understand the factors which contribute to the sectors development and success.

The first wave of the survey ran between September and December 2008. 104,391 organisations were invited to take part and over 49,000 responded, giving a wealth of information that was used to help improve the environment in which the sector operates. The second wave of the survey took place between September and December 2010. 112,796 organisations were invited to take part and over 44,000 responded, providing insight into the current health of the sector and how things have changed since the first wave in 2008.

The following report highlights key findings and changes in Northumberland between the 2008 and 2010 surveys. It also highlights any statistical differences between

Northumberland and the overall picture for the rest of England. Data tables comparing Northumberland to the national data are available in Appendix 2 of this report. Detailed reports for Northumberland and England have also been produced by Ipsos Mori. These reports can be accessed via the following links:

The Northumberland report produced by Ipsos Mori can be seen at: www.nscsesurvey.com/download/2010/Northumberland.pdf.

The full National results produced by Ipsos Mori can be viewed at: www.nscsesurvey.com/download/2010/Overall.pdf.

To download detailed statistics or to carry out further cross tabulations of data you can access an online reporting tool. This tool enables you to

- Compare the results of any local authority against up to 15 others, or to the national average.
- Cross-reference survey questions at the national level. So for example you can look at how satisfaction with local support (Q17) varies by organisations' main roles (Q6).

The online reporting tool can be accessed here: www.nscsesurvey.com/results2010/tool/.

The full anonymised dataset and technical report can be accessed here: www.nscsesurvey.com/results2010/report/.

2.0 Methodology and Interpreting Findings

The data collected via the NSCSE gives a picture of charities, voluntary groups and social enterprises in the local area. Some answers may be more revealing than others. Used alongside dialogue within the local sector and infrastructure bodies, and knowledge of the local context, this information can be used to understand the local sector, and strengthen relationships with such organisations.

For this survey a sample, rather than the entire population, was surveyed and therefore the percentages in this survey are subject to sampling tolerances which vary with the size of the population, the size of the sample and the percentage figure concerned. Data has also been weighted within each local authority to ensure results are representative of the make up of charities, social enterprises and voluntary organisations in that authority (please see detailed methodology in Appendix 1).

Care must be taken when looking at how the results in the area have changed between 2008 and 2010. For change to be meaningful, it must be statistically significant (that is, the difference represents an actual change rather than being due to chance). In this report only significant changes between 2008 and 2010 and to the national average have been highlighted. In the full Northumberland report produced by Ipsos Mori (www.nscsesurvey.com/download/2010/Northumberland.pdf) significant changes are highlighted in purple.

More information about the statistical significance of the results and a statistical reliability calculator can be viewed at:

www.nscsesurvey.com/GetFile.aspx?Guid=361f00ed-29e6-4fb4-9e67-d610f8083195
www.nscsesurvey.com/results2010/calc/.

In Northumberland the difference between 2008 and 2010 results must be at least 6.6% for the results to be statistically significant (further detail is given in Appendix 1)

Within the dataset N/A indicates that data is not available or applicable. Where percentages do not add up to 100% this can be due to a variety of factors such as multiple responses or rounding the decimal points up or down.

3.0 Key Questions - Headline Findings

In Northumberland there are 1,098 third sector organisations. From these 406 responded to the survey (492 in 2008), giving a response rate of 49% compared to a response of 56% in 2008.

One of the principal aims of the survey in 2008 was to collect information for National Indicator 7 (NI 7) “Environment for a Thriving Third Sector”. The indicator measured the contribution that local government and its partners make to the environment in which independent third sector organisations operate. The indicator measured the proportion of third sector organisations who answer the following question as ‘positive’ or ‘very positive’ “...how do the local statutory bodies in your local area influence your organisation’s success?”, with higher percentages indicating better performance. Although NI7 is not a statutory part of the performance framework in 2010, the same question was included in the survey to allow change to be monitored.

Figure 1: The proportion of organisations in your area who consider that statutory bodies in your local area have a positive influence (National Indicator 7)?

	Northumberland		England	
	2008	2010	2008	2010
Positive Influence	17%	19%	16%	18%
Number of Responses	492	406	48,939	44,109
Response Rate	56%	49%	47%	41%

Although the actual percentage of respondents who say that the local statutory body has a positive influence has increased two percentage points between 2008 and 2010, there is no statistically significant change – opinion remains the same. Compared to the England figure of 18% there is also no statistical difference. Figure 2 gives a detailed breakdown of question 23 upon which the data for NI 7 is based.

Figure 2: Question 23 (NI 7) detailed breakdown

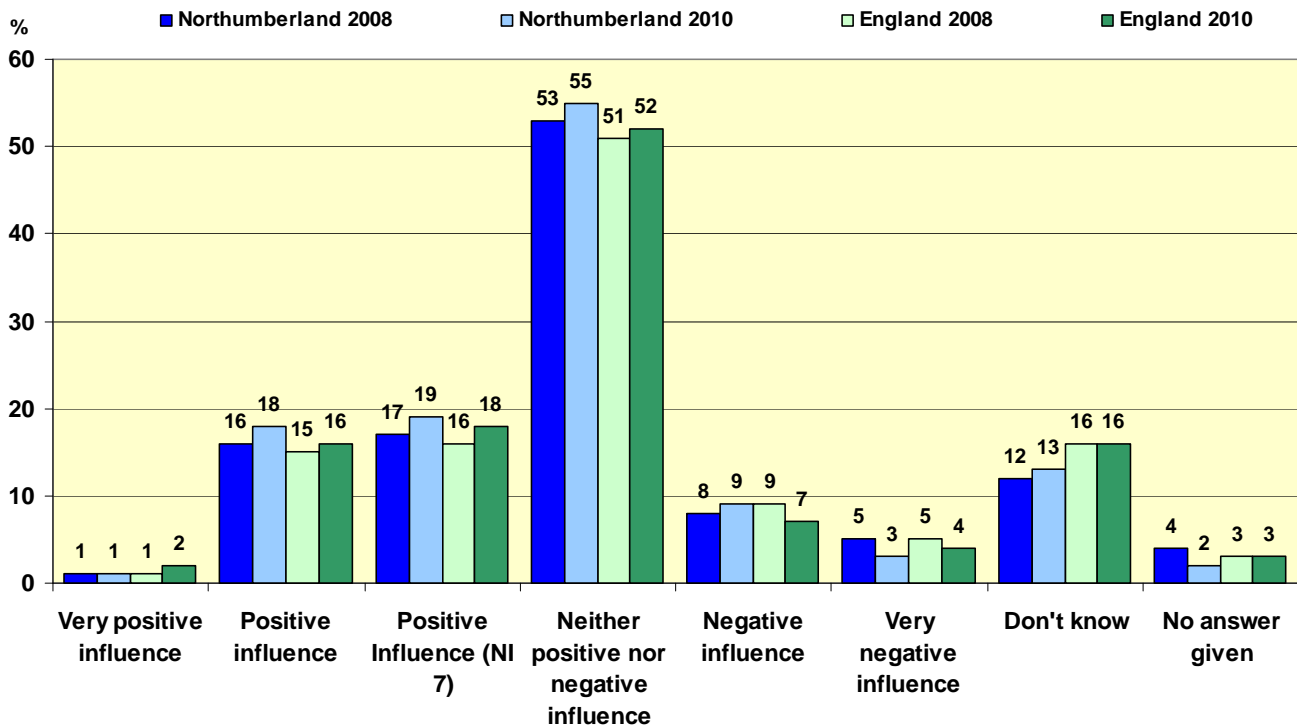


Figure 3 below shows the results for five other key questions collected via the survey compared to the England average.

Figure 3: Key Questions

		Northumberland		England	
		2008	2010	2008	2010
Q24: The proportion of organisations in your area who currently have at least a fair amount of direct dealings with local statutory bodies	A great / fair amount	23%	26%	26%	26%
Q22: The proportion of organisations in your area who are satisfied with their ability to influence local decisions that are relevant to them	Very / fairly satisfied	19%	17%	15%	16%
Q18: The proportion of organisations in your area who are satisfied with the support available to them in their local area	Very / fairly satisfied	25%	29%	22%	24%
Q21.1: The proportion of organisations in your area who consider that local statutory bodies in your local area value the work of their organisation	Strongly / tend to agree	39%	43%	37%	39%
Q16: The proportion of organisations in your area who are satisfied with local statutory grant funding / contract bidding arrangements	Very / fairly satisfied	14%	18%	13%	14%

The data for Northumberland for all five questions between 2008 and 2010 has stayed the same (there is no statistical difference). However when Northumberland is compared to the national picture for questions 16 and 18 for 2010 there is a statistical difference. Question 18 shows the percentage of organisations who are satisfied with the support available to them in their local area. 29% of respondents in Northumberland were satisfied compared to 24% at a national level. Question 16 shows the proportion of organisations in the area who are satisfied with local statutory grant funding / contract bidding arrangements. 18% were satisfied in Northumberland in 2010 compared to 14% in England as a whole.

4.0 Northumberland – Change since 2008 and comparison with the National Picture

The following analysis looks at data collected by the survey and highlights those areas where the Northumberland percentage varies from the national picture and where there has been a statistically significant change in the county figures since 2008. In the data tables figures highlighted in blue are statistically significant percentage changes (lower or higher) in Northumberland between the 2008 and 2010 surveys. Data highlighted in green shows statistically significant differences in the 2010 data between the Northumberland and England figures. Full data tables for all questions are available in the Northumberland report by Ipsos Mori (www.nscsesurvey.com/download/2010/Northumberland.pdf) and in Appendix 2 at the end of this report.

4.1 About Third Sector Organisations in Northumberland

Questions 1 to 8 in the survey looked at the general make-up of third sector organisation in Northumberland including the beneficiaries or clients of the organisations and the sector within which they work. The key findings are:

- In Northumberland between 2008 and 2010 organisations beneficiaries have become less specialised. The percentage specifically helping women, men, older people, young people (16-24), people with physical disabilities / special needs, people with particular health needs, people with learning difficulties, people from ethnic communities and people in poverty have all fallen over the two years.

These are all categories of people who are helped more at a national level with statistical significant differences between the 2010 Northumberland and England figures.

- The largest percentage decrease is in the number of organisations helping people with physical disabilities or special needs which has fallen by 15 percentage points.
- There was only one statistically significant increase in the help provided to other charities, social enterprises and voluntary organisations which rose from 16% in 2008 to 26% in 2010.

Figure 4: Which of the groups listed below are clients / users / beneficiaries of your organisation?

	Northumberland		England	
	2008	2010	2008	2010
The general public / everyone	64	62	58	55
Women	61	48	58	47
Men	55	42	53	43
Older people	55	40	49	41
Children (aged 15 or under)	52	48	52	48
Young people (aged 16 to 24)	50	40	50	44
People with physical disabilities and / or special needs	42	27	40	32
People with particular physical health needs	25	15	24	20
People with learning difficulties	29	19	28	23
People with mental health needs	21	15	22	19
People from Black and Minority Ethnic communities	23	15	35	26
People with a particular financial need (including poverty)	23	14	24	21
Asylum seekers / refugees	7	5	12	9
Homeless people	10	7	13	11
People with addiction problems (e.g. alcohol, drugs)	10	8	13	10
Faith communities	15	13	20	18
Lesbian, gay, bisexual or transgender people	12	8	14	10
Socially excluded / vulnerable people	19	14	22	18
Victims of crime and their families	7	8	10	8
Offenders,ex offenders and their families	9	7	11	9
Other charities, social enterprises and/or voluntary organisations	16	26	16	25
Animals	5	5	4	3
Other	6	5	8	8

- The main areas of work Northumberland organisations are involved in are Leisure (31%), Community Development (25%) and Education and Lifelong Learning (24%).
- There is a significant difference between the Northumberland and England figures for these sectors with Northumberland having a higher percentage whose main

role is in Leisure and Community Development (England 21% and 17%), but a statistically lower percentage involved in Education & Lifelong learning (England 28%).

- Between 2008 and 2010 local organisations views on their main roles have changed. Organisations are now more likely to see their main role as the delivery of public services such as social housing, health care, day centre, counselling, community safety, education, childcare and the delivery of other services (e.g. business services, financial services, leisure, retail, manufacturing, community support, sports coaching/club, recreation than they were in 2008.

Figure 5: What are the main roles your organisation undertakes?

	Northumberland		England	
	2008	2010	2008	2010
Community development and mutual aid	21	19	17	13
Delivery of public services (e.g. social housing, health care, day centre, counselling, community safety, education, childcare)	9	20	14	24
Delivery of other services (e.g. business services, financial services, leisure, retail, manufacturing, community support, sports coaching/club, recreation)	20	27	16	24
Buildings and/or facilities (e.g. community centres, village halls, religious buildings but NOT social housing)	23	25	15	14
Advocacy, campaigning, representation, information or research	6	4	10	9
Capacity building and other support to charities, social enterprises and/or voluntary organisations (e.g. acts as a coordinating or resource body)	3	6	4	5
Grant makers (e.g. make grants to individuals or organisations)	8	6	11	12
Provides other finance	3	2	4	3
Provides advice to individuals	6	6	10	8
Helps people to access services or benefits	4	4	6	5
Emotional support/ befriending (2010 only)		6		8
Provides staff and/or volunteers	8	5	8	6
Advancing religion and / or spiritual welfare by supporting religious or spiritual practice	5	6	10	11
Advancing cultural awareness	7	7	7	6

- Northumberland organisations are more likely to work locally than the national average with 48% saying that they carry out their activities at a neighbourhood level (compared to 35% nationally). The number of local organisations operating at this geographical level has also increased between 2008 and 2010 from 40%.

4.2 Meeting Objectives

Questions 10 to 12 in the survey looked at meeting objectives.

- 92% of responding organisations in Northumberland feel they have been very / fairly successful in meeting their main objectives in the last 12 months.
- 60% of Northumberland organisations feel the overall level of income from all sources (including grants, lottery, earned income and fundraising etc.) is sufficient, compared to 48% in 2008. This is also higher than the England figure of 52%.
- 32% of organisations in Northumberland are very confident that they will be successful in meeting their main objectives in the next 12 months, which is higher than the 2008 figure of 25%.

4.3 Local Funding & Income

Questions 13 to 16 consider the local funding and income situation of charities and social enterprises. From these questions it was clear that Northumberland has a very similar picture to the trend across the whole of England, however:

- Charities and social enterprises in Northumberland are more likely to receive a grant from the local authority than the national average (22% compared to 11%).
- 45% of Northumberland organisations have never applied / bid for funding or contracts from local statutory bodies in the last five years compared to 53% nationally.

4.4 Local Help, Support & Advice

The provision of help, advice and support were considered in questions 17 to 20. For these questions Northumberland was very similar to the national trend.

- 30% of Northumberland organisations are satisfied (very / fairly satisfied) with the support available to their organisation, which is higher than the England average of 24%.

4.5 Relationship & Partnerships

Questions 21 to 25 looked at charities and social enterprises relationships with the local authority and other partners:

- The percentage of organisations agreeing (strongly agreeing / tend to agree) that local authorities and partners consult organisations on issues which affect them or are of interest to them in Northumberland decreased from 27% in 2008 to 20% in 2010.

Figure 6: Relationship with local authorities and partners

		Northumberland		England	
		2008	2010	2008	2010
Value the work of your organisation	Strongly agree	9	9	10	11
	Tend to agree	30	33	28	28
	Neither agree nor disagree	15	11	11	11
	Tend to disagree	10	12	9	8
	Strongly disagree	4	3	5	4
Understand the nature and role of your organisation	Strongly agree	7	9	8	9
	Tend to agree	33	32	28	28
	Neither agree nor disagree	14	12	12	11
	Tend to disagree	12	15	12	11
	Strongly disagree	7	4	6	5
Respect your organisation's independence	Strongly agree	8	9	9	11
	Tend to agree	33	31	28	29
	Neither agree nor disagree	16	17	15	14
	Tend to disagree	7	7	7	6
	Strongly disagree	3	3	4	3
Inform your organisation on issues which affect you or are of interest to you	Strongly agree	5	6	5	6
	Tend to agree	27	21	21	22
	Neither agree nor disagree	18	20	15	15
	Tend to disagree	15	17	15	13
	Strongly disagree	8	7	10	9
Consult your organisation on issues which affect you or are of interest to you	Strongly agree	4	4	4	5
	Tend to agree	23	16	18	18
	Neither agree nor disagree	16	21	15	16
	Tend to disagree	18	18	17	15
	Strongly disagree	10	9	12	11
Involve your organisation appropriately in developing and carrying out policy on issues which affect you	Strongly agree	3	4	3	4
	Tend to agree	15	13	13	14
	Neither agree nor disagree	19	18	16	16
	Tend to disagree	19	20	17	16
	Strongly disagree	12	9	13	12
Act upon your organisation's opinions and/or responses to consultation	Strongly agree	2	3	2	3
	Tend to agree	13	11	11	11
	Neither agree nor disagree	23	21	19	19
	Tend to disagree	15	19	15	14
	Strongly disagree	10	7	12	10

- 28% of respondents in Northumberland are neither satisfied or dissatisfied with their ability to influence local decisions that are relevant to their organisation compared to 22% nationally.

- In Northumberland in 2010 42% of responding organisations say they do not have “very much” direct dealings with local statutory bodies in the local area compared to 36% nationally.
- In terms of interaction with different types of statutory bodies local charities and social enterprises are much more likely to have worked with local councils, 63% compared to 31% across England. Only 23% have had no interaction with local statutory bodies compared to 30% nationally.

4.6 National Funding & Income

Questions 26 to 29 looked at the national funding picture for charities and social enterprises. Northumberland again showed a very similar pattern to the rest of England with 77% of responding charities and social enterprises receiving no national funding compared to 80% nationally. There was however a few key differences:

- Northumberland organisations are more likely to received national funding in the form of a grant, 19% compared to 14% across England.
- 52% of responding organisations in Northumberland have never bid or applied for a national grant / contract compared to 60% nationally. For those that have 20% felt they were successful compared to 16% nationally.

4.7 Other Information

Questions 30 to 38 asked questions to profile the organisations operating in Northumberland:

- 56% of respondents in Northumberland have no employees.
- 45% have between one and ten volunteers which are higher than the national rate of 40%.
- 60% of charities and social enterprises in Northumberland in 2010 do no monitoring of the diversity of their management, staff and volunteers. This is an improvement on 2008 when 67% carried out no monitoring.

- 49% of Northumberland organisations do monitor the diversity of their management, staff and volunteers but this is still much lower than the national percentage of 69%.
- Northumberland organisations are more likely than they were in 2008 to receive income from trading (including retail) 19% compared to 25%. Similarly to the national picture they are most likely to raise money through donations or fundraising activities (72%).
- Half of those responding to the survey in Northumberland would describe themselves as a social enterprise which is the same as in 2008.

Appendix 1: Further Technical Information and Methodology

The following information is taken from the Northumberland report produced by Ipsos Mori which can be accessed at:

<http://www.nscsesurvey.com/download/2010/Northumberland.pdf>

Methodology

The National Survey of Charities and Social Enterprises were conducted amongst charities, social enterprises and voluntary organisations across all upper tier local authorities in England from September to December 2010.

The 2008 wave of the survey was carried out from September to December 2008. In total 112,796 charities, social enterprises and voluntary organisations across all 151 single and two-tier authorities in England were invited to participate in the survey. Paper questionnaires were mailed to all selected organisations (along with a link and a password enabling them to access the survey online). Two reminder questionnaires were sent out to organisations (and telephone reminders were conducted with a sample of non responding organisations). Organisations were able to complete the survey either online or on paper throughout the fieldwork period.

Sampling

A database of charities, social enterprises and voluntary organisations drawing on the list of registered charities and registers of Community Interest Companies, Companies Limited by Guarantee and Industrial and Provident England, was supplied by Guidestar UK.

Calculations were conducted to obtain the ideal number of organisations required to be asked to complete the survey to achieve robustness. In some areas a census survey was conducted (i.e. all charities, social enterprises and voluntary organisations were asked to take part), and in others a sample of organisations were selected from within specific stratifiers. Organisation type (registered charity, CIC, CLG or IPS) was the main stratifier. Registered charities were further stratified according to income.

Fieldwork Dates

First full mailout of questionnaires	17th September 2010
First reminder mailout of questionnaires	18th October 2010
Second reminder mailout of questionnaires	15th November 2010
Telephone reminders	22nd Nov - 14th Dec 2010

(conducted with small proportion of selected organisations)

Sampling tolerances

For this research a sample, rather than the entire population, was surveyed and therefore the percentages in this survey are subject to sampling tolerances – which vary with the size of the sample and the percentage figure concerned.

A common way to express statistical reliability is to express sample tolerance in terms of confidence intervals. This means that the overall sample for each wave is accurate to within certain margins of error and that any differences between waves need to be of a certain size for them to be statistically significant.

However, it is important to note that in principle, sample tolerances can only be calculated when data have been collected through a pure random probability sample. For this research it was necessary to use a self-selecting postal survey and therefore it is not possible to be definitive about any sample tolerances, and any quoted in this report may well be larger and must only be treated as broadly indicative. Moreover, it is also important to note that sampling tolerances are affected by weighting. The effect of the weighting has been taken into account in the indicative calculations detailed below.

	2008	2010
Indication of <i>approximate</i> sampling tolerance (+/-) applicable to percentages at or near 50% (at the 95% confidence level)	4.4%	4.9%
Indication of <i>approximate</i> sampling tolerance (+/-) applicable to percentages at or near 25%/75% (at the 95% confidence level)	3.8%	4.3%

Tolerances are also involved in the comparison of results between waves. A difference between the 2008 and 2010 percentages must be of at least a certain size

to be considered statistically significant. If the difference between 2008 and 2010 percentages is greater than the values below, then it is significant at the 5% level.

Indication of the least significant difference (+/-) applicable to a 2008 or 2010 percentage at or near 50% (at the 95% confidence level) **6.6%**

Indication of the least significant difference (+/-) applicable to a 2008 or 2010 percentage at or near 25%/75% (at the 95% confidence level). **5.7%**

Definition of Social Enterprise

For the purpose of analysis, social enterprises have been defined within this survey as trading organisations with a social mission who:

- Earn more than 50% of their income through trading.
This means that in question 34 of the survey they stated that they either earn income from contacts or earn income from trading (including retail) *and* at question 36 they state that "yes" this accounts for 50% or more of their total income when combined.
- Reinvest over 50% of their surpluses into their social mission
This means that in addition to the above they also answer question 37 with "Yes - we use 50% or more of the surplus / profit"
- Recognise themselves as social enterprises under the OCS description
This means that in addition to the above they also self identify as a Social Enterprise by answering "yes" to question 38

This combination of criteria closely aligns the survey with the definition of social enterprises in the Department for Business, Innovation and Skills' annual small business survey (ASBS) and other surveys. However the ASBS has a wider sample frame and the proportion of organisations identified as social enterprises should not be expected to correspond to that survey.

Contacts for further information

About the Northumberland report produced by Ipsos Mori: nscse@ipsos-mori.com

About the survey: Rebecca Wyton rebecca.wyton@cabinet-office.x.gsi.gov.uk

Appendix 2: Data Tables

- Caution should be taken when comparing any of the percentage figures between different sub-groups. Percentage figures generally need to differ by a certain number of percentage points for the difference to be statistically significant.
- If the number of respondents is 4,000 or less, you should refer to the guide to statistical significance and the statistical significance calculator www.nscsesurvey.com/. You should check this for any comparisons you make between local authorities, or between a local authority and the national figures.
- All data is a percentage of the total number of responses and unless otherwise stated the total number of responses for each question is as follows:

	2008	2010		2008	2010
Northumberland	492	406	England	48,939	44,109

- Figures highlighted in blue are statistically significant percentage changes within Northumberland between 2008 and 2010. Data highlighted in green shows statistically significant differences between the Northumberland and England figures in 2010.

Q1 Which of the groups listed below are clients / users / beneficiaries of your organisation?

	Northumberland		England	
	2008	2010	2008	2010
The general public / everyone	64	62	58	55
Women	61	48	58	47
Men	55	42	53	43
Older people	55	40	49	41
Children (aged 15 or under)	52	48	52	48
Young people (aged 16 to 24)	50	40	50	44
People with physical disabilities and / or special needs	42	27	40	32
People with particular physical health needs	25	15	24	20
People with learning difficulties	29	19	28	23
People with mental health needs	21	15	22	19
People from Black and Minority Ethnic communities	23	15	35	26
People with a particular financial need (including poverty)	23	14	24	21
Asylum seekers / refugees	7	5	12	9
Homeless people	10	7	13	11
People with addiction problems (e.g. alcohol, drugs)	10	8	13	10
Faith communities	15	13	20	18
Lesbian, gay, bisexual or transgender people	12	8	14	10
Socially excluded / vulnerable people	19	14	22	18
Victims of crime and their families	7	8	10	8
Offenders, ex offenders and their families	9	7	11	9
Other charities, social enterprises and/or voluntary organisations	16	26	16	25
Animals	5	5	4	3
Other	6	5	8	8
Cannot say	0	0	1	0
No answer given	2	1	2	1

Q2 Which are the main clients / users / beneficiaries of your organisation?

	Northumberland		England	
	2008	2010	2008	2010
The general public / everyone	45	47	37	36
Women	24	19	21	15
Men	19	14	16	12
Older people	23	18	18	15
Children (aged 15 or under)	29	27	30	28
Young people (aged 16 to 24)	18	15	19	17
People with physical disabilities and / or special needs	7	6	9	8
People with particular physical health needs	4	3	5	4
People with learning difficulties	5	5	5	4
People with mental health needs	1	2	4	3
People from Black and Minority Ethnic communities	1	1	6	4
People with a particular financial need (including poverty)	4	3	6	5
Asylum seekers / refugees	0	0	2	1
Homeless people	2	1	2	2
People with addiction problems (e.g. alcohol, drugs)	1	0	1	1
Faith communities	4	4	7	8
Lesbian, gay, bisexual or transgender people	0	0	1	0
Socially excluded / vulnerable people	5	4	5	4
Victims of crime and their families	0	0	1	1
Offenders, ex offenders and their families	0	0	1	1
Other charities, social enterprises and/or voluntary orgs.	4	9	5	8
Animals	2	1	1	1
Other *	5	4	6	6
Cannot say	0	0	1	0
No answer given	5	7	5	8

Q3 In which of the areas listed below does your organisation work?

	Northumberland		England	
	2008	2010	2008	2010
Community development and mutual aid	37	41	34	34
Cohesion / civic participation	20	17	18	19
Culture & leisure (arts, music, sport and recreation 2008 only)	53		45	
Culture (including arts and music) (2010 only)		32		26
Leisure (including sports and recreation) (2010 only)		47		34
Econ. well-being (including econ dev, employment & poverty)	22	17	21	18
Accommodation/housing	9	8	11	10
Education and lifelong learning	41	40	43	44
Training	24	25	29	27
Environment / sustainability	15	15	13	12
Equalities / civil rights (e.g. gender, race, disabilities)	9	7	10	9
Heritage	17	15	11	12
Health & well-being (e.g. medical, health, sickness, disability)	25	24	30	28
International development (e.g. overseas aid, famine relief)	6	5	8	9
Religious/ faith-based activity	12	12	17	19
Criminal justice	1	1	3	3
Animal welfare	4	2	3	3
Capacity-building & other support	9	15	10	15
Other	26	6	22	6
Cannot say	1	0	1	1
No answer given	3	1	2	2

Q4 Which are the main areas in which your organisation works?

	Northumberland		England	
	2008	2010	2008	2010
Community development and mutual aid	19	25	16	17
Cohesion / civic participation	5	6	5	6
Culture & leisure (arts, music, sport and recreation 2008 only)	40		31	
Culture (including arts and music) (2010 only)		17		13
Leisure (including sports and recreation) (2010 only)		31		21
Econ. well-being (including econ dev, employment & poverty)	8	7	10	8
Accommodation/housing	5	5	7	6
Education and lifelong learning	26	24	28	28
Training	10	8	11	10
Environment / sustainability	6	3	4	4
Equalities / civil rights (e.g. gender, race, disabilities)	2	2	3	2
Heritage	5	5	5	5
Health & well-being (e.g. medical, health, sickness, disability)	11	13	17	17
International development (e.g. overseas aid, famine relief)	4	2	4	4
Religious/ faith-based activity	7	7	11	13
Criminal justice	0	0	1	1
Animal welfare	2	1	1	1
Capacity-building & other support	2	6	3	5
Other *	16	4	14	5
Cannot say	1	1	1	1
No answer given	6	8	5	6

Q5 Which of the roles listed below does your organisation undertake?

	Northumberland		England	
	2008	2010	2008	2010
Community development and mutual aid	35	32	30	26
Delivery of public services (e.g. social housing, health care, day centre, counselling, community safety, education, childcare)	14	29	20	31
Delivery of other services (e.g. business services, financial services, leisure, retail, manufacturing, community support, sports coaching/club, recreation)	30	38	24	34
Buildings and/or facilities (e.g. community centres, village halls, religious buildings but NOT social housing)	30	32	22	22
Advocacy, campaigning, representation, information or research	13	11	19	17
Capacity building and other support to charities, social enterprises and/or voluntary organisations	8	12	11	12
Grant makers (e.g. make grants to individuals or organisations)	11	9	16	17
Provides other finance	5	3	6	5
Provides advice to individuals	16	14	23	21
Helps people to access services or benefits	11	10	16	14
Emotional support/ befriending (2010 only)		14	19	19
Provides staff and/or volunteers	17	15		16
Advancing religion and / or spiritual welfare by supporting religious or spiritual practice	7	8	13	14
Advancing cultural awareness	13	10	15	14
Other	16	0	16	1
Cannot say	4	3	3	2
No answer given	5	4	4	3

Q6 What are the main roles your organisation undertakes?

	Northumberland		England	
	2008	2010	2008	2010
Community development and mutual aid	21	19	17	13
Delivery of public services (e.g. social housing, health care, day centre, counselling, community safety, education, childcare)	9	20	14	24
Delivery of other services (e.g. business services, financial services, leisure, retail, manufacturing, community support, sports coaching/club, recreation)	20	27	16	24
Buildings and/or facilities (e.g. community centres, village halls, religious buildings but NOT social housing)	23	25	15	14
Advocacy, campaigning, representation, information or research	6	4	10	9
Capacity building and other support to charities, social enterprises and/or voluntary organisations	3	6	4	5
Grant makers (e.g. make grants to individuals or organisations)	8	6	11	12
Provides other finance	3	2	4	3
Provides advice to individuals	6	6	10	8
Helps people to access services or benefits	4	4	6	5
Emotional support/ befriending (2010 only)		6		8
Provides staff and/or volunteers	8	5	8	6
Advancing religion and / or spiritual welfare by supporting religious or spiritual practice	5	6	10	11
Advancing cultural awareness	7	7	7	6
Other	14	0	13	0
Cannot say	5	2	3	2
No answer given	10	9	9	8

Q7 In which of the geographical areas listed below does your organisation carry out its activities?

	Northumberland		England	
	2008	2010	2008	2010
Internationally	13	10	20	21
Nationally	18	18	28	27
Regionally	38	40	35	33
Your county council area (Two tier only)	35	0	13	14
Your borough or district council area (Two tier only)	50	0	18	20
Your local authority area (Single tier only)	0	51	34	30
Your neighbourhood	60	62	54	52
Cannot say	0	0	1	1
No answer given	2	1	1	1

Q8 Which one is the main geographical area in which your organisation carries out its activities?

	Northumberland		England	
	2008	2010	2008	2010
Internationally	4	3	7	8
Nationally	6	6	12	13
Regionally	16	19	14	13
Your county council area (Two tier only)	10	0	4	5
Your borough or district council area (Two tier only)	24	0	9	10
Your local authority area (Single tier only)	0	25	20	19
Your neighbourhood	40	48	34	35
Cannot say	0	0	1	1
No answer given	6	1	4	2

Q.9 Is your office a head office for an organisation with regional or local branches, or not?

	Northumberland		England	
	2008	2010	2008	2010
Yes, it is a head office	23	23	29	30
No, it is not a head office	68	71	65	64
No answer given	9	5	6	6

Q.10 Thinking back over the last 12 months, to what extent do you think your organisation has been successful, or not, in meeting its main objectives?

	Northumberland		England	
	2008	2010	2008	2010
Very successful	37	43	40	43
Fairly successful	51	49	49	48
Not very successful	4	5	5	4
Not at all successful	1	1	1	1
Don't know	0	0	1	0
Not applicable	3	2	3	2
No answer given	3	1	2	1

Q11 Thinking back over the last 12 months, has your organisation had sufficient or insufficient of the following resources to meet its main objectives?

		Northumberland		England	
		2008	2010	2008	2010
Overall level of income from all sources (including grants, lottery, earned income and fundraising etc.)	Sufficient	48	60	49	52
	Insufficient	37	32	39	36
	Don't know	2	0	1	1
	Not applicable	7	5	6	5
	No answer given	6	3	5	5
Management and leadership staff	Sufficient	56	57	55	57
	Insufficient	11	15	17	16
	Don't know	1	1	1	1
	Not applicable	18	17	16	15
	No answer given	13	11	11	11
Paid staff	Sufficient	29	36	30	34
	Insufficient	13	7	16	14
	Don't know	1	0	0	0
	Not applicable	43	46	41	40
	No answer given	14	11	12	11
Volunteers	Sufficient	44	49	46	49
	Insufficient	28	30	30	28
	Don't know	1	0	1	1
	Not applicable	14	11	15	14
	No answer given	13	9	9	9
Trustees / management committee members	Sufficient	67	69	68	71
	Insufficient	18	17	17	15
	Don't know	1	0	1	1
	Not applicable	5	5	6	5
	No answer given	9	9	8	8
Financial reserves	Sufficient	45	55	49	53
	Insufficient	33	29	32	30
	Don't know	2	1	2	1
	Not applicable	7	5	7	6
	No answer given	12	9	10	9

Space to operate (e.g. office space)	Sufficient	44	50	47	51
	Insufficient	19	14	20	18
	Don't know	0	0	0	0
	Not applicable	23	24	22	20
	No answer given	14	12	11	11
Information and communication technology	Sufficient	45	45	48	52
	Insufficient	14	17	18	17
	Don't know	2	1	2	2
	Not applicable	23	23	20	18
	No answer given	17	13	13	12
Advice and support	Sufficient	53	55	52	54
	Insufficient	13	13	16	13
	Don't know	3	4	4	4
	Not applicable	16	17	16	17
	No answer given	15	11	12	12
Networking opportunities	Sufficient	45	45	43	47
	Insufficient	11	12	14	13
	Don't know	5	5	5	5
	Not applicable	22	25	24	23
	No answer given	16	13	13	12

Q.12 Looking forward over the next 12 months, how confident, or not, are you that your organisation will be successful in meeting its main objectives?

	Northumberland		England	
	2008	2010	2008	2010
Very confident	25	32	28	30
Fairly confident	57	53	56	56
Not very confident	9	11	9	9
Not at all confident	2	2	2	2
Don't know	2	1	1	1
Not applicable	2	1	2	1
No answer given	3	0	2	1

Q.13 From which, if any, of these local statutory bodies does your organisation currently receive funding or income? By currently we mean received wholly or partly – or due – in this financial year.

	Funding in the form of a grant				Funding in the form of a contract			
	Northnd		England		Northnd		England	
	2008	2010	2008	2010	2008	2010	2008	2010
Local borough or district council (Two tier only)	19	0	6	6	4	0	2	2
Local county council (Two tier only)	9	0	5	6	4	0	3	3
Local council (Single tier only)	0	22	11	11	0	7	7	7
Local NHS body e.g. PCT / Strategic Health Authority (SHA)	2	2	3	3	4	3	4	4
Local Police / Fire Authority	1	0	1	1	1	0	0	1
Regional Development Agency	3	3	2	1	1	1	1	1
Other local partnership involving local statutory bodies	4	4	4	3	2	2	2	2
Other local statutory funding	7	6	5	4	2	0	2	1
None of these	61	62	66	65	50	50	56	52
Don't know	0	0	1	1	1	0	1	1
No answer given	8	8	8	9	40	39	30	34

Q13 Local funding summary

	Northumberland		England	
	2008	2010	2008	2010
Grant and contract funding	6	5	7	7
Grant funding only	26	24	18	19
Contract funding only	4	6	6	7
No local funding	64	64	68	68

Q14 Still on the subject of local funding / income, how satisfied or dissatisfied are you with the following...?

		Northumberland		England	
		2008	2010	2008	2010
Range of grants available	Very satisfied	3	3	2	2
	Fairly satisfied	14	16	13	14
	Neither satisfied nor dissatisfied	20	18	16	16
	Fairly dissatisfied	16	16	14	14
	Very dissatisfied	11	9	11	10
	Don't know	9	11	11	11
	Not applicable	21	21	28	28
	No answer given	7	6	5	5
Range of contracts available	Very satisfied	0	1	1	1
	Fairly satisfied	3	3	5	5
	Neither satisfied nor dissatisfied	12	10	10	10
	Fairly dissatisfied	9	7	9	9
	Very dissatisfied	5	6	7	7
	Don't know	13	11	13	13
	Not applicable	48	52	47	48
	No answer given	10	8	8	8
Access to loan finance for your organisation	Very satisfied	1	1	1	1
	Fairly satisfied	6	2	5	3
	Neither satisfied nor dissatisfied	10	11	10	9
	Fairly dissatisfied	3	3	4	4
	Very dissatisfied	4	3	4	4
	Don't know	11	11	11	11
	Not applicable	54	59	57	58
	No answer given	10	10	7	10
Business rate relief and other concessions and reliefs	Very satisfied	9	16	7	9
	Fairly satisfied	17	17	12	13
	Neither satisfied nor dissatisfied	9	8	8	8
	Fairly dissatisfied	4	6	6	5
	Very dissatisfied	5	4	5	4
	Don't know	7	6	9	9
	Not applicable	40	38	46	45
	No answer given	9	7	7	7
The process involved in applying for funding / bidding for contracts	Very satisfied	1	1	1	1
	Fairly satisfied	10	10	9	9
	Neither satisfied nor dissatisfied	18	14	11	12
	Fairly dissatisfied	13	10	13	12
	Very dissatisfied	8	9	10	9
	Don't know	7	10	9	10
	Not applicable	34	37	39	40
	No answer given	9	8	7	7

The help, advice and support provided by local statutory bodies when applying for grants / bidding for contracts	Very satisfied	4	4	3	2
	Fairly satisfied	13	13	12	12
	Neither satisfied nor dissatisfied	16	13	13	13
	Fairly dissatisfied	12	10	10	9
	Very dissatisfied	6	9	9	7
	Don't know	8	11	10	11
	Not applicable	32	33	38	38
	No answer given	8	7	6	7
The opportunity for 3 year or longer funding / contracts for your organisation	Very satisfied	1	1	1	1
	Fairly satisfied	3	3	5	4
	Neither satisfied nor dissatisfied	8	7	8	8
	Fairly dissatisfied	12	9	9	10
	Very dissatisfied	12	13	12	12
	Don't know	11	13	12	13
	Not applicable	45	47	46	46
	No answer given	9	7	7	7
The ability to recover overheads as well as direct costs through statutory funding / contracts (full cost recovery)	Very satisfied	1	1	1	1
	Fairly satisfied	2	3	4	4
	Neither satisfied nor dissatisfied	8	10	8	8
	Fairly dissatisfied	10	8	9	9
	Very dissatisfied	12	10	11	10
	Don't know	13	12	13	13
	Not applicable	45	47	47	48
	No answer given	9	8	7	8
Timely payment by statutory bodies	Very satisfied	4	7	4	5
	Fairly satisfied	13	12	12	12
	Neither satisfied nor dissatisfied	10	11	9	8
	Fairly dissatisfied	5	4	5	4
	Very dissatisfied	4	5	5	4
	Don't know	7	9	10	10
	Not applicable	48	46	49	49
	No answer given	8	8	7	7
The administration involved in receiving funding / maintaining contracts	Very satisfied	2	2	2	2
	Fairly satisfied	10	11	9	10
	Neither satisfied nor dissatisfied	14	14	11	11
	Fairly dissatisfied	11	10	10	9
	Very dissatisfied	7	6	8	7
	Don't know	8	10	10	10
	Not applicable	41	40	43	44
	No answer given	8	7	7	8

Q.15 How successful, or not, have you been in applying for funding or bidding for contracts from local statutory bodies over the last five years?

	Northumberland		England	
	2008	2010	2008	2010
Very successful	4	5	4	6
Fairly successful	24	26	20	21
Not very successful	11	12	10	10
Not at all successful	6	7	7	7
Have never applied / bid	46	45	52	53
Don't know	5	3	3	3
No answer given	5	2	3	3

Q.16 Overall, how satisfied or dissatisfied are you with local statutory grant funding / contract bidding arrangements?

	Northumberland		England	
	2008	2010	2008	2010
Very satisfied	2	3	2	2
Fairly satisfied	11	15	11	12
Neither satisfied nor dissatisfied	13	14	11	11
Fairly dissatisfied	11	10	10	10
Very dissatisfied	7	9	9	7
Not applicable	38	39	43	45
Don't know	13	8	10	10
No answer given	5	2	3	3

Q. 17 How would you rate the support available in your local area from all bodies to help your organisation to do the following . . . ?

		Northumberland		England	
		2008	2010	2008	2010
Recruit and retain management and leadership staff for your organisation	Very satisfied	2	4	2	2
	Fairly satisfied	10	8	9	9
	Neither satisfied nor dissatisfied	13	11	13	11
	Fairly dissatisfied	4	4	5	4
	Very dissatisfied	5	2	4	2
	Could not access this support (2010 only)		0		1
	Don't know	5	5	7	6
	Not applicable	55	62	55	59
	No answer given	7	3	5	5
Recruit and retain paid staff for your organisation	Very satisfied	1	3	2	2
	Fairly satisfied	10	8	7	7
	Neither satisfied nor dissatisfied	11	8	11	9
	Fairly dissatisfied	3	3	4	3
	Very dissatisfied	3	2	3	2
	Could not access this support (2010 only)		1		1
	Don't know	4	4	6	5
	Not applicable	62	67	62	65
	No answer given	7	4	5	5
Find volunteers for your organisation	Very satisfied	1	4	3	3
	Fairly satisfied	12	12	11	12
	Neither satisfied nor dissatisfied	12	16	13	12
	Fairly dissatisfied	8	6	9	7
	Very dissatisfied	7	5	6	4
	Could not access this support (2010 only)		0		2
	Don't know	7	9	7	8
	Not applicable	47	43	46	48
	No answer given	6	4	5	5
Find trustees / management committee members for your organisation	Very satisfied	3	6	4	4
	Fairly satisfied	12	13	10	11
	Neither satisfied nor dissatisfied	12	15	14	12
	Fairly dissatisfied	9	6	8	7
	Very dissatisfied	6	4	5	3
	Could not access this support (2010 only)		0		1
	Don't know	6	8	7	7
	Not applicable	45	44	47	51
	No answer given	7	4	5	5

Access advice and support for your organisation	Very satisfied	5	9	5	5
	Fairly satisfied	24	22	21	20
	Neither satisfied nor dissatisfied	17	15	15	14
	Fairly dissatisfied	7	8	8	6
	Very dissatisfied	4	4	5	3
	Could not access this support (2010 only)		0		2
	Don't know	7	7	8	8
	Not applicable	30	32	34	37
	No answer given	6	3	5	5
Ensure you have enough space to operate (e.g. office space)	Very satisfied	3	5	4	4
	Fairly satisfied	7	9	8	9
	Neither satisfied nor dissatisfied	10	8	11	9
	Fairly dissatisfied	7	5	6	5
	Very dissatisfied	4	2	6	4
	Could not access this support (2010 only)		0		2
	Don't know	4	2	5	5
	Not applicable	57	63	55	58
	No answer given	7	5	5	5
Maintain sufficient financial reserves	Very satisfied	2	5	2	3
	Fairly satisfied	8	10	8	8
	Neither satisfied nor dissatisfied	13	13	12	12
	Fairly dissatisfied	11	9	9	7
	Very dissatisfied	7	6	7	5
	Could not access this support (2010 only)		1		2
	Don't know	5	4	7	7
	Not applicable	47	46	49	50
	No answer given	7	5	6	6
Apply for funding or bid for contracts	Very satisfied	2	4	2	2
	Fairly satisfied	10	12	9	10
	Neither satisfied nor dissatisfied	14	12	12	12
	Fairly dissatisfied	11	11	10	9
	Very dissatisfied	6	5	8	5
	Could not access this support (2010 only)		2		3
	Don't know	8	7	8	8
	Not applicable	41	42	46	46
	No answer given	7	4	6	6
Access training	Very satisfied	3	6	4	4
	Fairly satisfied	18	16	16	16
	Neither satisfied nor dissatisfied	11	10	12	10
	Fairly dissatisfied	5	4	5	4
	Very dissatisfied	3	2	3	2
	Could not access this support (2010 only)		1		1
	Don't know	6	6	7	7
	Not applicable	47	49	47	49
	No answer given	7	5	6	6
Work together with other charities, social enterprises and/or voluntary organisations to influence local decisions	Very satisfied	2	4	2	3
	Fairly satisfied	12	16	12	15
	Neither satisfied nor dissatisfied	15	17	13	14
	Fairly dissatisfied	7	7	7	6
	Very dissatisfied	4	3	5	3
	Could not access this support (2010 only)		0		1
Don't know	11	9	10	11	

	Not applicable	42	39	45	42
	No answer given	7	5	6	6
Work together with other charities, social enterprises and/or voluntary organisations to deliver local services	Very satisfied	1	3	2	3
	Fairly satisfied	11	15	11	14
	Neither satisfied nor dissatisfied	15	17	13	14
	Fairly dissatisfied	7	6	6	5
	Very dissatisfied	4	3	4	3
	Could not access this support (2010 only)		0		1
	Don't know	10	9	9	10
	Not applicable	45	41	49	45
	No answer given	8	5	6	6

Q.18 Overall, how satisfied or dissatisfied are you with the support available to your organisation in your local area?

	Northumberland		England	
	2008	2010	2008	2010
Very satisfied	3	7	3	3
Fairly satisfied	23	23	19	21
Neither satisfied nor dissatisfied	22	22	20	20
Fairly dissatisfied	13	12	12	10
Very dissatisfied	6	5	8	5
Not applicable	23	24	28	31
Don't know	7	5	7	6
No answer given	4	3	3	3

Q.19 Do you currently get any support from other charities, social enterprises and/or voluntary organisations in your local area or not?

	Northumberland		England	
	2008	2010	2008	2010
Yes	20	24	18	22
No	55	55	55	52
Don't know	3	2	3	2
Not applicable	20	18	23	23
No answer given	2	1	2	1

Q.20 Overall, how satisfied or dissatisfied are you with the support available from these other charities, social enterprises and/or voluntary organisations?

	Northumberland		England	
	2008	2010	2008	2010
Very satisfied	4	8	4	6
Fairly satisfied	13	14	11	13
Neither satisfied nor dissatisfied	12	10	10	11
Fairly dissatisfied	4	6	5	4
Very dissatisfied	3	3	5	3
Don't know	9	8	8	6
Not applicable	50	48	54	54
No answer given	5	2	3	2

Q.21 To what extent do you agree or disagree with each of the following statements?**Local statutory bodies in your local area . . .**

		Northumberland		England	
		2008	2010	2008	2010
Value the work of your organisation	Strongly agree	9	9	10	11
	Tend to agree	30	33	28	28
	Neither agree nor disagree	15	11	11	11
	Tend to disagree	10	12	9	8
	Strongly disagree	4	3	5	4
Understand the nature and role of your organisation	Strongly agree	7	9	8	9
	Tend to agree	33	32	28	28
	Neither agree nor disagree	14	12	12	11
	Tend to disagree	12	15	12	11
	Strongly disagree	7	4	6	5
Respect your organisation's independence	Strongly agree	8	9	9	11
	Tend to agree	33	31	28	29
	Neither agree nor disagree	16	17	15	14
	Tend to disagree	7	7	7	6
	Strongly disagree	3	3	4	3
Inform your organisation on issues which affect you or are of interest to you	Strongly agree	5	6	5	6
	Tend to agree	27	21	21	22
	Neither agree nor disagree	18	20	15	15
	Tend to disagree	15	17	15	13
	Strongly disagree	8	7	10	9
Consult your organisation on issues which affect you or are of interest to you	Strongly agree	4	4	4	5
	Tend to agree	23	16	18	18
	Neither agree nor disagree	16	21	15	16
	Tend to disagree	18	18	17	15
	Strongly disagree	10	9	12	11
Involve your organisation appropriately in developing and carrying out policy on issues which affect you	Strongly agree	3	4	3	4
	Tend to agree	15	13	13	14
	Neither agree nor disagree	19	18	16	16
	Tend to disagree	19	20	17	16
	Strongly disagree	12	9	13	12
Act upon your organisation's opinions and/or responses to consultation	Strongly agree	2	3	2	3
	Tend to agree	13	11	11	11
	Neither agree nor disagree	23	21	19	19
	Tend to disagree	15	19	15	14
	Strongly disagree	10	7	12	10

Q.22 Overall, how satisfied or dissatisfied are you with your ability to influence local decisions that are relevant to your organisation?

	Northumberland		England	
	2008	2010	2008	2010
Very satisfied	2	2	2	2
Fairly satisfied	17	15	14	14
Neither satisfied nor dissatisfied	23	28	21	22
Fairly dissatisfied	18	16	16	15
Very dissatisfied	9	9	11	9
Don't know	7	7	8	7
Not applicable	21	22	27	29
No answer given	4	2	2	2

Q.23 Taking everything into account, overall, how do the statutory bodies in your local area influence your organisation's success?

	Northumberland		England	
	2008	2010	2008	2010
Very positive influence	1	1	1	2
Positive influence	16	18	15	16
Positive Influence (NI 7)	17	19	16	18
Neither positive nor negative influence	53	55	51	52
Negative influence	8	9	9	7
Very negative influence	5	3	5	4
Don't know	12	13	16	16
No answer given	4	2	3	3

Q.24 To what extent, if at all, does your organisation currently have any direct dealings with local statutory bodies in your local area?

	Northumberland		England	
	2008	2010	2008	2010
A great amount	5	4	6	6
A fair amount	18	23	20	20
Not very much	40	42	35	36
None at all	30	28	34	33
Don't know	3	2	2	3
No answer given	4	1	2	2

Q25 Which local statutory bodies has your organisation interacted with in the last two years

	Northumberland	England
Local borough or district council	0	22
County council	0	16
Local council	63	31
Local NHS body e.g. PCT / Strategic Health Authority (SHA)	15	17
Local Police / Fire Authority	23	22
Other	10	8
I have not interacted with local statutory bodies	23	30
Don't know	2	1
No answer given	3	3

Q26 Funding in the form of a grant. [From which, if any, of these national statutory bodies does your organisation currently receive funding or income?]

Grant	Northumberland		England	
	2008	2010	2008	2010
Central government department	7	6	5	6
Non-departmental public body	13	14	10	10
Other national statutory funding	5	2	4	2
None of these	73	71	76	73
Don't know	1	1	1	1
No answer given	5	8	6	10
Contract				
Central government department	3	3	3	4
Non-departmental public body	1	1	1	2
Other national statutory funding	1	1	2	1
None of these	62	65	66	66
Don't know	1	1	1	1
No answer given	34	30	28	28

Q26 Funding Summary

Summary				
Grant and contract funding	3	2	2	2
Grant funding only	19	19	14	14
Contract funding only	1	2	3	3
No national funding	78	77	81	80

Q.27 Still on the subject of national funding / income, are you satisfied or dissatisfied with the following...?

		Northumberland		England	
		2008	2010	2008	2010
The range of grants available	Very satisfied	1	3	1	1
	Fairly satisfied	15	15	12	11
	Neither satisfied nor dissatisfied	16	16	14	14
	Fairly dissatisfied	16	17	15	15
	Very dissatisfied	11	7	10	9
	Don't know	12	15	15	15
	Not applicable	23	23	29	29
	No answer given	6	4	5	5
The range of contracts available (contracts that generate income)	Very satisfied	0	1	0	0
	Fairly satisfied	3	3	4	3
	Neither satisfied nor dissatisfied	12	9	10	10
	Fairly dissatisfied	7	8	9	9
	Very dissatisfied	6	5	7	6
	Don't know	12	17	16	16
	Not applicable	51	50	48	49
	No answer given	8	6	6	7
Access to loan finance for your organisation	Very satisfied	1	1	0	0
	Fairly satisfied	4	3	3	3
	Neither satisfied nor dissatisfied	10	9	10	9
	Fairly dissatisfied	3	6	5	5
	Very dissatisfied	5	2	4	4
	Don't know	11	13	14	14
	Not applicable	59	58	57	59
	No answer given	8	7	6	7
VAT exemptions and other concessions and reliefs	Very satisfied	2	3	3	3
	Fairly satisfied	12	13	9	9
	Neither satisfied nor dissatisfied	10	8	10	10
	Fairly dissatisfied	9	8	9	10
	Very dissatisfied	14	12	12	11
	Don't know	14	14	13	13
	Not applicable	33	37	38	38
	No answer given	7	6	6	6
The process involved in applying for funding / bidding for contracts	Very satisfied	1	1	1	1
	Fairly satisfied	10	9	7	7
	Neither satisfied nor dissatisfied	13	14	11	12
	Fairly dissatisfied	14	13	13	13
	Very dissatisfied	9	8	11	8
	Don't know	11	15	13	13
	Not applicable	35	35	39	41
	No answer given	6	6	6	6

The help, advice and support provided by national statutory bodies when applying for grants / bidding for contracts	Very satisfied	2	3	1	1
	Fairly satisfied	12	11	9	9
	Neither satisfied nor dissatisfied	17	13	13	12
	Fairly dissatisfied	11	10	10	9
	Very dissatisfied	7	7	8	6
	Don't know	11	17	14	14
	Not applicable	34	33	38	40
	No answer given	7	6	5	7
The opportunity for 3 year or longer funding / contracts for your organisation	Very satisfied	1	1	1	1
	Fairly satisfied	3	5	4	4
	Neither satisfied nor dissatisfied	12	8	9	9
	Fairly dissatisfied	8	9	9	10
	Very dissatisfied	10	11	10	9
	Don't know	13	16	15	15
	Not applicable	47	45	46	47
	No answer given	7	6	6	7
The ability to recover overheads as well as direct costs through statutory funding/ contracts (full cost recovery)	Very satisfied	1	1	1	1
	Fairly satisfied	3	6	4	4
	Neither satisfied nor dissatisfied	11	10	9	9
	Fairly dissatisfied	9	9	9	9
	Very dissatisfied	10	9	10	8
	Don't know	14	17	16	15
	Not applicable	45	43	46	47
	No answer given	7	5	6	7
Timely payment by statutory bodies	Very satisfied	4	4	3	3
	Fairly satisfied	11	11	10	11
	Neither satisfied nor dissatisfied	14	9	10	10
	Fairly dissatisfied	4	5	5	4
	Very dissatisfied	4	4	4	3
	Don't know	12	15	14	13
	Not applicable	44	46	48	48
	No answer given	7	6	6	7
The administration involved in receiving funding / maintaining contracts	Very satisfied	0	1	1	1
	Fairly satisfied	9	8	7	8
	Neither satisfied nor dissatisfied	14	12	11	11
	Fairly dissatisfied	10	9	9	9
	Very dissatisfied	9	8	8	7
	Don't know	11	17	14	13
	Not applicable	40	38	43	44
	No answer given	7	6	6	7

Q.28 How successful, or not, has your organisation been in applying for funding / bidding for contracts from national statutory bodies over the last five years?

	Northumberland		England	
	2008	2010	2008	2010
Very successful	4	4	3	3
Fairly successful	19	16	14	13
Not very successful	10	9	10	8
Not at all successful	9	9	10	8
Have never applied / bid	50	52	57	60
Don't know	5	5	4	4
No answer given	4	3	3	4

Q.29 Overall, how satisfied or dissatisfied are you with national statutory funding and/or bidding arrangements?

	Northumberland		England	
	2008	2010	2008	2010
Very satisfied	1	2	1	1
Fairly satisfied	7	11	7	8
Neither satisfied nor dissatisfied	15	13	13	12
Fairly dissatisfied	12	11	12	10
Very dissatisfied	8	8	10	8
Not applicable	33	38	40	45
Don't know	16	13	13	12
No answer given	7	3	5	4

Q30 Please tell us the approximate number of full-time equivalent employees currently in your organisation

	Northumberland		England	
	2008	2010	2008	2010
No employees	57	56	56	53
One	9	9	8	9
Two	5	7	6	6
3 to 5	12	8	9	9
6 to 10	5	5	6	6
11 to 30	5	4	6	5
31 plus	2	1	5	4
No answer provided	4	9	4	7

Q31 Please tell us the approximate number of volunteers, including committee /board members, that your organisation currently has

	Northumberland		England	
	2008	2010	2008	2010
None	4	3	7	5
1 to 10	46	45	43	40
11 to 20	29	26	25	23
21 to 30	9	8	8	8
31 to 50	4	6	6	7
51 to 100	3	2	4	5
101 plus	2	1	4	4
No answer provided	4	9	3	7

Q32 Some organisations monitor the diversity of their management, staff and volunteers while others do not. Please indicate which, if any, of these your organisation monitors.

	Northumberland		England	
	2008	2010	2008	2010
Management	15	15	22	22
Volunteers	20	21	25	25
Staff	14	13	21	22
None	67	60	60	56
No answer	7	15	6	12

Q.33 Please indicate below your organisation's approximate annual total turnover or income from all sources

	Northumberland		England	
	2008	2010	2008	2010
No income (£0)	4	4	5	4
£1-£2,000	12	8	9	12
£2,001-£5,000	11	11	9	8
£5,001-£10,000	12	9	13	11
£10,001-£25,000	11	16	13	13
£25,001-£50,000	6	9	9	9
£50,001-£100,000	7	9	8	9
£100,001-£500,000	15	15	13	14
£500,001 plus	3	5	7	9
No financial information provided / available	19	14	14	11

Q34 Does your organisation receive income from any of the sources listed below?

	Northumberland		England	
	2008	2010	2008	2010
Donations and fundraising activities	70	72	68	69
Membership fees / subscriptions	41	35	41	38
Grants from non-statutory bodies	30	28	25	26
National Lottery (e.g. Big Lottery)	12	14	10	9
Grants or core funding (including SLAs)	17	14	16	16
Earned income from contracts	12	12	15	14
Earned income from trading including retail	19	25	18	21
Income from investments	21	22	27	28
Other	10	1	12	1
None of these	5	4	5	4
Don't know	0	0	0	0
No answer given	3	7	3	5

Q35 Which one of these is the most important for your organisation's success?

	Northumberland		England	
	2008	2010	2008	2010
Donations and fundraising activities	28	33	30	31
Membership fees / subscriptions	22	16	19	18
Grants from non-statutory bodies	9	9	6	6
National Lottery (e.g. Big Lottery)	3	2	2	2
Grants or core funding (including SLAs)	10	6	9	8
Earned income from contracts	5	5	6	6
Earned income from trading including retail	8	12	7	9
Income from investments	6	6	7	9
Other	5	0	7	1
None of these	5	3	4	4
Don't know	0	0	0	0
No answer given	8	14	9	13

Q36 If your organisation earns income from contracts or from trading do these sources account for 50% or more of your total income when combined?

	Northumberland		England	
	2008	2010	2008	2010
Yes	40	44	45	42
No	43	39	42	41
Don't know	5	2	2	2
Not applicable	10	10	9	13
No answer given	2	4	2	2

Q37 If your organisation does generate a surplus or profit from its contracts or trading, do you use it to further your social or environmental goal?

	Northumberland		England	
	2008	2010	2008	2010
Yes - we use up to 50% of the surplus/profit	9	10	9	10
Yes - we use 50% or more of the surplus/profit	37	37	41	42
Not applicable - we do not make a surplus/profit	40	36	40	38
No	7	8	5	5
Don't know	3	6	3	3
No answer given	2	3	2	2

Q38 Does this (description of social enterprises) describe your organisation or not?

	Northumberland		England	
	2008	2010	2008	2010
Yes	50	50	48	51
No	38	38	40	39
Don't know	7	8	8	7
No answer given	5	3	4	3



Policy and Research Team

Transformation Group
Northumberland County Council
County Hall
Morpeth
Northumberland
NE61 2EF

infonet@northumberland.gov.uk
www.northumberlandinfonet.org.uk