

# UC *Universal Credit* in Northumberland

Universal Credit  
is being rolled out  
across Northumberland  
from November  
for those of  
working age.

**If your circumstances change and you are making a new claim for one of these benefits you may move to Universal Credit:**

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Housing Benefit
- Child Tax Credit
- Working Tax Credit

Universal Credit claims are made online and managed via your online account.

## SOME CHANGES TO CONSIDER:



### IT'S ONLINE

You will need an email address to progress your claim and set up your account. You will need to verify your identity and keep checking your account to manage your claim.



### PAYMENTS

These are made directly into a bank, building society or credit union account, as monthly payments. You can get an advance as part of your first claim.



### MANAGING MONEY

Universal Credit is a single monthly payment combining all living expenses including your housing costs. You may need to budget, make your money last longer and pay rent to your landlord.



### COUNCIL TAX SUPPORT

If you need help with Council Tax, you will need to make a separate claim for Council Tax Support, this is done through the Council.

**Universal Credit Helpline: 0800 328 5644 or visit: [www.gov.uk/universal-credit](http://www.gov.uk/universal-credit)**

**To discuss any changes to your circumstances, please contact:**

- **Your landlord**
- **Council Customer Services: 0345 600 6400**
- **Citizens Advice Northumberland: 01670 339 781**  
or email: [UC@citizensadvicenorthumberland.org.uk](mailto:UC@citizensadvicenorthumberland.org.uk)



**Northumberland**  
County Council