CHC Contact Notes and Outcomes Matrix

Notes

If a line in matrix is blank then no outcomes are expected.

* - triggers CHC Panel Decision workflow to care manager for further information

** - triggers CHC Eligibility Decision workflow to Team Manager

Contact Note Type/Outcome	CHC - Checklist incomplete	CHC - Checklist screens out	CHC - Checklist screens out but family request assess-ment	CHC - Checklist correct	**CHC -Fast Track Agreed	CHC - Fast Track Declined Needs Full DST	CHC - Fast Track Declined - not Northumberland responsibility	CHC - Cancelled by care manager	CHC - Cancelled by patient/relative	CHC - Cancelled by nurse assessor	CHC - Cancelled as Fast Track Completed	CHC - Cancelled for other reason	CHC – Recommendation - Meets criteria for CHC	CHC – Recommendation - Does not meet criteria for CHC	CHC – Recommendation - Does not meet CHC criteria but requires FNC	CHC – Recommendation - CHC ongoing	CHC – Recommendation - FNC ongoing	CHC – Recommendation - No current recommendation	CHC – Recommendation - Not CHC – currently Shared Care	CHC - Recommendation - deferred for further evidence	CHC -Review - no change	CHC - Full DST needed	**CHC - Approved for 100% CHC Eligibility	**CHC - Approved for FNC only	**CHC - Approved for Shared Care Eligibility	**CHC - Not Eligible for CHC, Shared Care or FNC	*CHC – Not eligible for CHC or FNC but CSP1 required	*CHC - Deferred for Further Info	CHC - Direct to Care Manager Only	CHC - Direct to Client/Care Manager	CHC - Direct to Financial Agent/Care Manager	CHC - Direct to Client/Financial Agent/Care Manager	CHC - Direct to Client Only	CHC - Other	CHC - Fast Track Full DST Needed	CHC - Fast Track Recommend-ation Continues	CHC - Client Died	CHC - Receiving Care Elsewhere	CHC - Refused Assessment
																																				(Applies to Fast Track Also)		
CHC Checklist Received by NAT	√	√	√	√																																		
CHC Fast Track Received by NAT																																						
CHC OLA Request for FNC																																						
CHC Fast Track Decision					√	√	√																															
CHC MDT Assessment Arranged																																						
CHC MDT Assessment Cancelled								√	√	√	√	√																										
CHC Assessment/DST Completed													√	√	√	√	√	√	√	√																√		
CHC DST/Shortened Review Received by Admin																																						
CHC Panel Eligibility Decision																					√		√	√	√	√	√	√										
CHC Panel Outcome Communicated																													√	√	√	√	√	√				
CHC Panel Outcome Communicated by Care Manager																														√	√	√		√				
Individual Placement Agreement Completed																														√	√	√	√	√	√			
Individual Placement Agreement Signed																																						
Message to FABO (workflow job created)																																						
CHC Review Requested																																						
CHC DST Review														√	√	√	√	√	√	√																		
CHC Shortened Review Document Completed																√	√	√	√	√		√																
CHC Fast Track Review																																				√	√			
CHC Checklist Closed (applies to Fast Track also)																																					√	√	√