

Agencies continue to learn from review

Independent Chair of the Northumberland and North Tyneside Safeguarding Adults Board (SAB), Paula Mead said: “This review has focused on the care and events leading up to the death of Adult W in April 2017 at a care home in Northumberland

“Our thoughts are with this gentleman’s family and as with all reviews of this kind, the report has identified a number of areas where lessons have been learned and some examples of good practice.

“Regarding Adult W’s care, the review found services demonstrated commitment in working with him through active involvement in decision making and listening and responding to his wishes.

“The report found that while there were challenges in achieving the highest standards of practice in providing a multi-agency care pathway, all agencies showed a significant willingness and commitment to learn and all cooperated fully with the review.”

“There are areas for improvement and the review made seven recommendations.

“These include a need for further training in diabetes awareness and management, and improvements to the Diabetic Patient Pathway, including a comprehensive review and audit of the programme.

“All these recommendations have either been implemented or are now being progressed.”

ENDS

Notes:

- The Northumberland and North Tyneside SAB is a multi-agency body of agencies within Northumberland responsible for safeguarding adults. Their shared role is to promote effective joint working, and to hold each other to account for the quality of work with adults.

- The purpose of a Safeguarding Adults Review is to learn lessons to improve how agencies work individually, and collectively, to safeguard and promote the welfare of adults.