

Q.1 Home Care / Care at Home / Domiciliary Care - Please can you provide:

- **The current home care rate per hour**
- **Year this rate came into effect**

A.1 We pay differing rates in urban and rural areas, and a special rate in some “very rural” areas in and around the National Park and the North Pennines. We also pay different rates depending on the length of the visit, to reflect travel time overheads for short visits. The table below shows our current rates, which were introduced from 1 April 2019. Please note that the rates shown are equivalent hourly rates, as requested, not the amount paid per visit.

	Urban	Rural	Very rural
15 minutes	£17.60	£20.40	£37.52
30 minutes	£15.74	£17.84	£29.20
45 minutes	£15.12	£17.00	£26.40
One hour to 1 hour 45 minutes	£14.84	£16.56	£25.00
Two hours and over	£14.36	£15.92	£22.92

Visit lengths shown are indicative timings in the care plan. We do not require providers to ask care workers to stay for the full indicative time on a visit if the tasks in the care plan can be carried out in a shorter time, while respecting the service user’s dignity – and we expect care workers to stay for longer than the indicative time if there is a need to on a particular visit, for instance because the service user is unwell.

Q.2 Extra Care – Please can you provide:

- **The current day support rate per hour**
- **The current waking night rate per hour**
- **The current sleep-in rate per hour**
- **Year these rates came into effect**

A.2 We do not have standard rates for extra care schemes, since service models can vary.

Q.3 Direct Payment – Please can you provide:

- **The current direct payment rate per hour (including on-costs)**
- **Year this rate came into effect**

A.3 Our standard rate including on-costs is £11.96 per hour. We will pay higher rates in some special circumstances.

Q.4 Supported Living – Please can you provide:

- **Standard**
 - o **The current day support rate per hour**
 - o **The current waking night rate per hour**

- o The current sleep-in rate per hour
- Complex
- o The current day support rate per hour
- o The current waking night rate per hour
- o The current sleep-in rate per hour
- Year these rates came into effect

A.4 The rates provided for in our framework contract for supported living schemes are as below (the definitions of the lots are in the table).

- o The current day support rate per hour - Lot 1 - £14.28, Lot 2 - £14.76, Lot 3 £15.52
- o The current waking night rate per hour - £14.28 (all lots)
- o The current sleep-in rate per hour - £9.31 (all lots)

These rates came into effect in April 2019

Lot 1 - Young people aged 16+ and adults with mild or moderate level support needs

·Service users will have a mild or moderate learning disability, autism, and/or mental health condition or forensic behaviours. They may also have a physical disability,

·Service users may need support 24 hours over 7 days per week but this can be shared support with 1:1 support built into their care package where necessary,

·Service users may not need overnight support or may have shared overnight support or the use of assistive technology to support them through the night,

·Service users should be able to share accommodation with other service users and manage their behaviours around others,

·Service users may have levels of independence around the home and out in the community that requires limited support.

Lot 2 - Young people aged 16+ and adults with medium support needs

·All of Level 1 including:

·Service users may have additional complexities that require additional support throughout the day or night i.e. 2:1 staffing levels at certain times,

·Overnight sleep-in and/or waking night will be required to support service users although this can be shared support,

·Service users will be supported by staff who are NAPPI Level 1 trained as a minimum to support challenging behaviour.

·Service users will have a written care plan, and/ or behaviour support plan, which describes their care, treatment, and risk management. Contingency management will be built into their care packages. Care plans may be supported by care management.

Lot 3 - Young people aged 16+ and adults with complex or high support needs

·All of Level 1 & 2 including:

·Service users may have a severe or complex learning disability, and/or mental health condition and/or autism and/or long term health conditions where medical intervention may be required,

·Service users will have intensive support needs that require enhanced care package including 2:1 or 3:1 support during day time hours,

·Service Users may have been detained under Section 3, Mental Health Act (2005) and may display behaviours that could be harmful to themselves and/or others.

Q.5 Residential Care – Please can you provide:

• Older People's Residential

o The current weekly fee

o Is a quality premium operational and if so, the amount/percentage

- Older People’s Dementia Residential / EMI
 - o The current weekly fee
 - o Is a quality premium operational and if so, the amount/percentage
- Year these rates came into effect

Q.6 Nursing Care – Please can you provide:

- Older People’s Nursing
 - o The current weekly fee (including FNC)
 - o Is a quality premium operational and if so, the amount/percentage
- Older People’s Dementia Nursing / EMI
 - o The current weekly fee (including FNC)
 - o Is a quality premium operational and if so, the amount/percentage
- Year these rates came into effect

A.6 Our current rates *excluding* funded nursing care are shown in the table below. FNC is paid at the standard national rate of £165.56 for nursing placements in all categories. We understand that the FNC rate for the current year is at present under review by DHSC, following legal correspondence with Care England.

“Gold” standard homes must have a CQC rating of “outstanding”; “silver” standard homes a rating of “good”.

		30 registered beds or less	31-40 registered beds	More than 40 registered beds
Gold standard	Residential	575.77	570.37	559.58
	Residential dementia	599.22	593.82	583.04
	Nursing*	575.77	570.37	559.58
	Nursing dementia*	617.57	612.19	601.41
Silver standard	Residential	562.50	557.10	546.32
	Residential dementia	585.53	580.14	569.36
	Nursing*	562.50	557.10	546.32
	Nursing dementia*	603.58	598.20	587.41
Bronze standard	Residential	548.25	542.85	532.07
	Residential dementia	571.36	565.96	555.17
	Nursing*	548.25	542.85	532.07
	Nursing dementia*	589.43	584.04	573.25

Q.7 Palliative Care – Please can you provide:

- **The current weekly fee**

A.7 We do not have a standard rate. When we provide an ordinary home care service as part of a palliative care package, the rates in Q1 would usually apply.

Q.8 Respite Care – Please can you provide:

- **The current weekly fee**

A.8 For short breaks in care homes, we pay the rates shown above in the response to Q5/Q6.

Q.9 In the last financial year (2018/19) how many Adults (18+) across all client groups were in receipt of a Direct Payment to fund their care and support services.

A.9 1174 people received a direct payment for all or some of the financial year.

Q.10 In the last financial year (2018/19) what was the total amount the council spent as Direct Payments across all client groups for Adults (18+)

A.10 £11,848,469