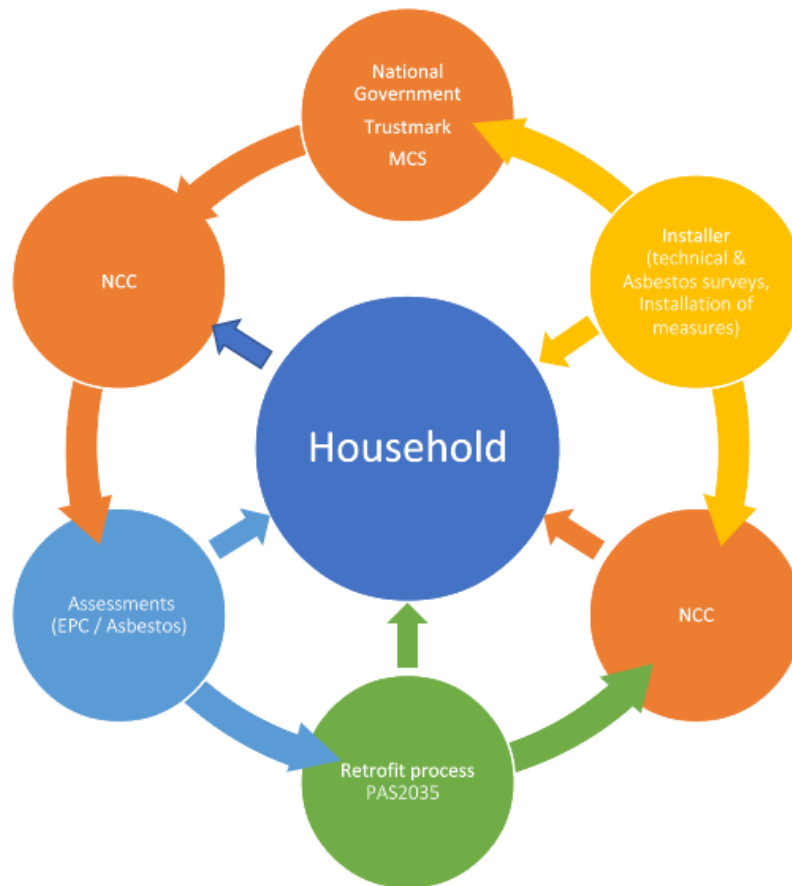


Roles and Responsibilities

There are many groups involved in the Warmer Homes project, and they each have their own role to play and responsibilities to adhere to. Who they are, and what is expected from them is listed below. For the whole project to be successful everyone must adhere to their specific responsibilities.



National Government - The Department of Energy Security and Net Zero - DESNZ:

DESNZ (Department of Energy Security and Net Zero) are a department in our national government, they are responsible for supplying the money that is used for Warmer homes. DESNZ provide the guidance for how the funding can be spent. This includes:

- Setting the standards and certification schemes, required for energy efficiency assessments and installations (PAS2035, Trustmark, MCS)
- Deciding what types of houses can be eligible for funding.
- Deciding the eligibility criteria for households wishing to access funding.
- Setting the funding time frames
- Making sure that everyone involved in the funding project adhere to the rules.

Local Government - Northumberland County Council - NCC:

As local government NCC applied to DESNZ for funding to be spent in Northumberland. NCC facilitate the flow of National funding on a local level. Helping households and installers in Northumberland access the funding and adhere to the rules set by DESNZ.

NCC will:

- Procure installers who, the best of their knowledge, have the required skills to complete energy saving works to the standards required by Government.
- Process applications from residents to access the funding and check the eligibility of the property (EPCs) and the household (aka. The people who live in the property)
- Organise the PAS2035 compliant retrofit assessments on eligible properties. This will show what the most appropriate energy saving measures are for a property.
- Introduce the installer (of the chosen measure) to the household. The installer will then carry out the works, providing relevant documentation, warranties and Trustmark/MCS certification to the household, and to NCC.

Installers & Assessors:

This funding requires that properties have an Energy Performance Certificate (EPC), then a Retrofit assessment. Following this, the most appropriate energy efficiency measures can be installed. To be part of the Warmer Homes project installers must:

- Be Trustmark registered – this is a government backed quality guarantee, installers who are Trustmark certified must adhere to their customer charter and technical standards.
- Where applicable be MCS (Microgeneration Certification Scheme) certified.
- Be PAS2035 Retrofit compliant/competent.
- Adhere to the standards set out in the council's procurement and contracting process.

Households:

The entire warmer homes project is about making sure that homes in Northumberland get the correct energy saving measures for them. The role of the household is:

- Applying to the scheme via Northumberland County Council. Providing as much detail as possible about the house, and the eligibility for funding of the people in the house.
- Allowing NCC to pass on their details so that the required assessments can take place on their property.
- Following assessments, deciding about the proposed energy efficiency measure for their home. Either agreeing to go ahead or declining.
- Entering into an agreement with the installer to have the energy efficiency measure installed in their home.

Further information can be found at

- Northumberland County Council, Warmer Homes - <https://www.northumberland.gov.uk/Climate-Change/Renewable-energy.aspx>
- MCS - [MCS Certified | Giving you confidence in home-grown energy](#)
- Trustmark - [TrustMark - Government Endorsed Scheme For Work Done Around Your Home](#)
- Retrofit - [What is PAS 2035? - Retrofit Academy](#)
- Energy Saving Trust - [Energy advice for your home - Energy Saving Trust](#)