Useful Contacts - Support Services

Psychological Services
- Psychological Support for children and young people
  - Email: psychservices@northumberland.gov.uk
  - Office Manager: Dorothy MacDonald 01670 624813
  - Service Manager: Paula Hesford

Behaviour Support Service
- School Support for pupils with social, emotional and behaviour needs that are impacting on learning.
  - Email: asd.behaviourservices@northumberland.gov.uk
  - Office Manager: Julie Sinclair 01670 624802
  - Service Manager: Fiona Tarn

Speech, Language & Communication Service
- School Support for pupils with speech and language needs that are impacting on learning.
  - Email: sendcommunicationservice@northumberland.gov.uk
  - Office Manager: Helen Robson 01670 624807
  - Service Manager: Judith Dodds

Portage
- Children 0 to 5 with a diagnosed medical condition and significant delay in two areas of development
  - Email: portage@northumberland.gov.uk
  - Admin Assistant: Lisa Headington 01670 624716
  - Team Manager: Carol MacDonald

Sensory Support
- Support for children with a hearing, visual or multi sensory impairment and their families.
  - Email: sensorysupport@northumberland.gov.uk
  - Office Manager: Lynne Lowes 01670 624854
  - Acting Team Manager: Isabel Russell

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Useful Contacts - Support Services

**Literacy Support Service (Dyslexia)**
- School Support for pupils with literacy needs that are impacting on learning
- Email: sendcommunicationservice@northumberland.gov.uk
- Office Manager: Helen Robson 01670 624807
- Service Manager: Judith Dodds

**Autism Support Service**
- School Support for pupils with social communication / ASD needs that are impacting on learning.
- Email: asd.behaviourservices@northumberland.gov.uk
- Office Manager: Julie Sinclair 01670 624802
- Service Manager: Fiona Tarn

**English as an Additional Language (EAL)**
- School Support for pupils with EAL needs that are impacting on learning.
- Email: sendcommunicationservice@northumberland.gov.uk
- Office Manager: Helen Robson 01670 624807
- Service Manager: Judith Dodds

**Schools Equality Support**
- Support for pupils experiencing difficulties and discrimination arising due to their protected characteristics - disability, race, belief, gender identity and sexual orientation,
- Email: Gill.Finch@northumberland.gov.uk
- Office Number: 01670 622728
- Officer: Gill Finch

**SEND Information, Advice & Support Service**
- Dedicated service which provides free and impartial information, advice and support to children and young people with SEND (up to 25 years of age), and their parents and carers.
- Email: Alison.Bravey@northumberland.gov.uk
- Office number: 01670 623555
- Officer: Alison Bravey

June 2018
<table>
<thead>
<tr>
<th>Service Area</th>
<th>Description</th>
<th>Email</th>
<th>Office Number</th>
<th>Team Manager</th>
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</thead>
<tbody>
<tr>
<td>THE SEND (SPECIAL EDUCATIONAL NEEDS AND DISABILITY) TEAM</td>
<td>The team administers the process of statutory assessment of special educational needs - creating and maintaining Education, Health and Care (EHC) Plans.</td>
<td><a href="mailto:sen@northumberland.gov.uk">sen@northumberland.gov.uk</a></td>
<td>01670 622759</td>
<td>Sarah Jordan</td>
</tr>
<tr>
<td>EDUCATION SUPPORT FOR LOOKED AFTER CHILDREN (ESLAC)</td>
<td>Education Support for Looked After Children (ESLAC) is a team which promotes and supports the education of looked after children.</td>
<td><a href="mailto:eslac.info@northumberland.gov.uk">eslac.info@northumberland.gov.uk</a></td>
<td>01670 622779</td>
<td>Toni McGuire</td>
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<tr>
<td>EDUCATION OTHER THAN AT SCHOOL SERVICE (EOTAS)</td>
<td>The key aim of EOTAS is to ensure that all referred students are able to access good quality full time education whilst they are unable to attend school.</td>
<td><a href="mailto:eotash@northumberland.gov.uk">eotash@northumberland.gov.uk</a></td>
<td>01670 623970</td>
<td>Carol Leckie</td>
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<tr>
<td>Education Welfare Service</td>
<td>The service works to ensure that L.A. statutory duties and responsibilities for safeguarding children re: school attendance, elective home education, missing children, child employment and performance licensing are carried out to the highest possible standard.</td>
<td><a href="mailto:educationwelfare@northumberland.gov.uk">educationwelfare@northumberland.gov.uk</a></td>
<td>01670 622800</td>
<td>Angela Cunningham</td>
</tr>
<tr>
<td>Early Years Team</td>
<td>Offer advice and support to early years providers on meeting the needs of pre-school children with special educational needs and disabilities</td>
<td><a href="mailto:Katie.Watson@northumberland.gov.uk">Katie.Watson@northumberland.gov.uk</a></td>
<td>01670 623594</td>
<td>Katie Watson</td>
</tr>
</tbody>
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