

For more information go to
www.northumberland.gov.uk or you can email
SupportingFamiliesOptOut@northumberland.gov.uk

If you wish to opt-out of this information sharing arrangement
please speak to the Worker who supports your family or
telephone the Northumberland County Council Contact Centre
on **0345 600 6400**

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Northumberland
Supporting Families Partnership

How we may use your information



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Northumberland Supporting Families Partnership aims to support families who face multiple and complex problems through existing services and through intensive family support. Partner services include the voluntary sector, the local authority, health services, housing, probation services and the police.

The Partnership is working towards providing integrated whole-family support to those who would benefit from this approach by using Government funding from the Department of Communities and Local Government. Some families may still need several services to be involved, with an integrated plan in place, whilst others may receive support from a single service.

How are we using your information?

If your family is considered for support through a Northumberland Supporting Families Partnership service, we may share family members personal information (name, address, date of birth and identification numbers if held) with the Department for Communities and Local Government for research purposes only. The Department of Communities and Local Government is using the Office of National Statistics to process all information securely. This information is only being used to evaluate the effectiveness of this type of support.

How will it affect me?

It will not affect your benefits, services or treatments that you get. Personal information will be provided, however it will be handled securely, in accordance with the law and will be anonymous once processed.

Why is my information being shared?

We are sharing information to help improve services accessed by your family and other families in the future. We would like to find out whether this type of support helps families.

How do I know whether my information could be shared?

Information could be shared where a family has two or more of the following:

1. Parents and children involved in crime or anti-social behaviour.

A person within the family will have had contact with the Police, Youth Offending Service, Probation, Northumberland Community Rehabilitation Company or another service due to them committing a crime or being involved in anti-social behaviour.

2. Children who have not been attending school regularly. A child within the family has 10% or more unauthorised absence, has been excluded or there are other concerns due to attendance or behaviour.

3. Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan.

A child within the family has involvement with a Social Worker, has an Early Help Assessment, has special educational needs, has been identified as a young carer, is not attending free early years education entitlement, has been reported missing or is at risk of exploitation.

4. Adults out of work or at risk of financial exclusion or young people at risk of worklessness. There is an adult on out of work benefits, a child who is due to leave school with few or no qualifications, a child who is not in education, training or employment or the family is struggling financially.

5. Families affected by domestic violence and abuse. There is a child or adult who has been the victim of domestic abuse or who is a perpetrator of domestic abuse.

6. Parents and children with a range of health problems. Where an adult with parenting responsibilities or a child has substance misuse, mental health or specific health needs. Where children have had teeth removed due to tooth decay or there is a teenage parent within the household.