

Northumberland HAF (Holiday Activities and Food Programme)

Frequently Asked Questions

Vouchers	
I am in receipt of FSM and have not received a voucher.	<p>Please check your junk mail, for an email from – hello@holidayactivities.com or visit https://app.holidayactivities.com/login and enter your email address. If you have a code issued to your email, you will be sent a secure login link.</p> <p>If you do not receive a code, please email – haf@northumberland.gov.uk</p>
My child is in Reception/Year 1 and Year 2 and receives free school meals, why have I not received a voucher	<p>All children in Reception/Year 1 and Year 2 receive universal free school meals.</p> <p>The HAF programme is for children in receipt of benefit related free school meals.</p>
How do I apply for free school meals?	To apply for free school meals please visit - Northumberland County Council - School meals
My child is not currently in school or is Electively Home Educated.	Please email – haf@northumberland.gov.uk
When will I receive HAF vouchers	<p>HAF is delivered through the following holiday periods- Easter/Summer / Winter.</p> <p>You will receive your vouchers at least two weeks before the holiday starts.</p>
I am not currently in receipt of free school meals, but believe my child would benefit from receiving the HAF programme	<p>We have a small amount of discretionary funding available.</p> <p>Please speak with your child's school directly or email – haf@northumberland.gov.uk</p>
What is the age requirement for the HAF programme	5-16 years (18 if SEND)

Is this the same as the food vouchers available during the holidays?	The HAF funding is funding from the Department for Education and is separate to the vouchers for food during the school holidays.
Activities	
HolidayActivities have asked me for a pin code	This is a generic question on the registration form. This is for camp activities, where children attend alone. If you have booked for a family activity, parents must attend.
Are adults places paid for?	<p>There is one paid for adult place per voucher code on family activities.</p> <p>If you have booked for an activity such as Bowling through Places Leisure, this booking is for up to 6 people.</p> <p>For any additional adult places, please contact the provider directly.</p>
Do adults also receive a meal?	<p>Only child places receive a voucher for a meal during the activity.</p> <p>In some cases, if the activity involves a meal this may be provided at the providers discretion.</p>
When do bookings close?	<p>Each provider has their own cut off for provision to be booked. We advise you place your bookings for activities as soon as you are issued your code.</p> <p>Places are also limited per activity, so by booking as soon as possible ensures you can secure your space on your chosen activities.</p>
I have additional children who are not of school age can they attend family activities	Yes, if you please speak to the provider to book the additional spaces, we will fund additional children.
I would like to see more provision that's suitable for my child or closer to my area	We are always looking for new providers. Please email – haf@northumberland.gov.uk with any suggestions/feedback.

To access the full HAF Policy, please visit - [Holiday activities and food programme 2025 - GOV.UK](#)