

The Family Outcome Plan has been created to help identify and address the needs of families who face multiple complex needs, as set out in the 6 criteria below:

1. Parents and children involved in crime or anti-social behaviour.
2. Children who have not been attending school regularly.
3. Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan.
4. Adults out of work or at risk of financial exclusion or young people at risk of worklessness.
5. Families affected by violence against women and girls
6. Parents and children with a range of health problems.

These also link with the Northumberland Corporate Priorities for 2013-17 (Corporate Priorities to be updated when Corporate Plan is agreed in 2018):

#### **Economic Growth**

Our aim is to promote a more prosperous county through sustainable economic growth that provides residents with ready access to high wage and skilled jobs and opportunities to create thriving businesses

#### **Places and Environment**

Our aim is to maintain and further improve the quality of our towns, villages and countryside, and make it easier for residents to access services and high quality, affordable homes and to travel using different modes of transport

#### **Stronger Communities and Families**

Our aim is to ensure that all residents genuinely feel safe, belong, and have a say in how the county is run, and to provide a range of quality community and cultural services and facilities which inspire creativity and participation

#### **Health and Well Being**

Our aim is to ensure that everyone has the opportunity to lead healthy, independent lives for as long as possible and to safeguard our most vulnerable residents in a way that maintains their dignity and confidence

#### **Developing the Organisation**

Our aim is to grow a unified Council where all staff and elected members understand their role and are collectively motivated to deliver excellent services as effectively and efficiently as possible within our limited resources



Families should have a minimum of two out of the six criteria and be prioritised based upon need and those families that are highest cost to the public purse. In addition each family should have:

- An assessment that takes into account the needs of the whole family;
- An action plan that takes account of all (relevant) family members;
- Action plans that align to this Family Outcome Plan; and
- A lead worker for the family that is recognised by the family and other professionals involved with the family

Success must be demonstrated by proving '**significant and sustained progress or continuous employment**' using the outcome measures detailed in each criteria. Every identified criteria must have an outcome proving 'significant and sustained progress' to evidence overall success and reduce the need for future re-referrals into higher tiered services.

## 1. Parents and children involved in crime and antisocial behaviour (ASB)

Safer Northumberland Partnership Priorities: Reduce Re-offending; Anti Social Behaviour

Police and Crime Plan 2013 -2018: Reduce Antisocial Behaviour; Domestic Violence and Abuse; Reduce Crime

The National Probation Service priority is to protect the public by the effective rehabilitation of high risk offenders, by tackling the causes of offending and enabling offenders to turn their lives around.

Children's Social Care Service Statement 2015 – 18: Performance Framework : Reduction in first time entrants to the Youth Justice System aged 10-17 and reduction in rate of proven re-offending by young people

Indicator	Significant and Sustained Outcome	Period	Source
a. Households with at least one person with a proven offence in the last 12 months.	1.1. There has been no offending	6 months	Childview / Police
b. Adult currently on a community order or suspended sentence order with parenting responsibilities.			
c. Child referred to Northumberland Adolescent Service due to offending or ASB concerns over the last 12 months.			
d. Adult or child who is involved in an ASB incident (formal or informal) in the last 12 months.	1.2 No further intervention has been required		Childview / Housing Provider / ASB Data
e. A household who has had an ASB intervention by a Housing Provider over the last 12 months.			

## 2. Children who have not been attending school regularly

Northumberland County Council Service Statement – Education and Skills 2017/18

Indicator	Significant and Sustained Outcome	Period	Source
a. A child who has over 10% unauthorised absence from school for an average across the last 3 consecutive terms. (Worker has discretion to include authorised absence if it is relevant. Where authorised absence is included at the point of an attachment, it must also be included in the outcome)	<p>2.1 All children in the household have had less than 10% unauthorised* absences</p> <p>2.2 All children in the household with attendance starting at less than 40% will demonstrate a minimum 40 percentage point increase in attendance to above 50% attendance overall</p> <p>2.3 Relevant children in the household have had fewer than three fixed term exclusions and no permanent exclusion</p> <p>2.4 A child in alternative provision is successfully reintegrated into mainstream provision and no regression</p>	3 consecutive terms	School Census / EMS
b. A child who has received at least 3 fixed term exclusions in the last 3 consecutive school terms			
c. A child who has been permanently excluded from school within the last 3 school terms.			
d. A child who is in alternative educational provision for children with behavioural problems.			
e. A child who is neither registered with a school, nor being educated in an alternative setting, including children missing from school and electively home educated where relevant			
f. A parent(s) who is not ensuring or allowing their child to receive a suitable full time education			

g. A child nominated by education professionals as having school attendance problems of equivalent concern to the indicators above because he/she is not receiving a suitable full time education.			
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### 3. Children who need help

Children's Social Care Service Statement 2015 – 18

Young Carers Action Plan 2013

Early Help and Prevention Service Plan - 2017/18

Northumberland Safeguarding Board Neglect Strategy

Northumberland County Council Service Statement – Education and Skills 2017/18

Indicator	Significant and Sustained Outcome	Period	Source
a. Child who has been identified or assessed as needing early help	3.1 Family has an Early Help Assessment (EHA) or equivalent health assessment and the plan maintained or who has stepped down to universal services and been sustained at that level.	6 months	Early Help Module / Mental Health services data
b. Children identified as a Young Carer.			
c. Child 'in need' under Section 17 of the Children Act 1989 to include disabled children and young people	3.2 Plan is successfully been stepped down to an Early Help Assessment, equivalent intervention or universal service level and not been re-opened as a case with the exception of a case open to the Disabled Children's Team,	6 months	ICS

d. Child who has been subject to an enquiry under Section 47 of the Children Act 1989.	where the family is deemed to be making good progress at the 6 monthly review meeting.		
e. Child subject to a Child Protection Plan.			
f. Eligible children not attending/engaging with 2/3/4 year old Early Years Entitlement (EYE)	3.3 Eligible children take up 2 year EYE	2 consecutive terms	Early Years Data
g. Families where a child has been reported as missing by the police or a child has been identified as at risk of sexual exploitation.	3.4 No incidents of missing or absent	6 months	Police

## 4. Adults out of work or at risk of financial exclusion and young people at risk of worklessness

Northumberland Children and Young People's Strategic Statement 2015-2018- .Developing Ambition, Enjoying Life, Doing as well as Possible-Target= percentage of 16-18 year olds who are classified as NEET to reduce.

The Northumberland Economic Strategy 2015-2025 : Developing a competitive labour force

Northumberland Local Development Plan  
Core Strategy Issues and Options Sustainability Appraisal May 2012 and district area plans

Indicator	Significant and Sustained Outcome	Period	Source
a. Adult in receipt of out of work benefits (or) adult claiming Universal Credit and subject to work related conditions.	4.1 Any three of: <ul style="list-style-type: none"> <li>● Use the internet to search and apply for jobs</li> <li>● Have a good plan in place for finding work and are contactable</li> <li>● Take advantage of training, volunteering and work experience opportunities</li> <li>● Have an up to date CV of high quality</li> <li>● Are registered on Universal Jobmatch, other job websites and with employment agencies</li> <li>● Has taken up the work related activity offer from the Children’s Centre</li> </ul>	6 months	JCP / TFEA Report
	<b>Or</b> 4.2 Have been assessed by the Troubled Families Employment Advisor as: <ul style="list-style-type: none"> <li>● Making progress as part of their regular reviews or as a direct result from SFEA diagnostic support interview</li> </ul>	3 months	TFEA Report

	<ul style="list-style-type: none"> <li>• Making progress by reviewing activities being undertaken with Job Coach in Job Centre Plus</li> </ul> <p><b>Or</b></p> <p>4.3 Has attended a course or programme which removes barriers to work for the individual or provides parents with an improved understanding of child development and family welfare which has elements transferable to the labour market</p> <p><b>Or</b></p> <p>4.4 Move off out of work benefits and sustain employment.</p>	<p>Completion of the course</p> <p>26 out of <b>last 30</b> weeks JSA &amp; 13 weeks other</p>	<p>Worker Report / TFEA report</p> <p>DWP</p>
<p>b. Young person who is not in education, training or employment <b>or</b> young person about to leave school with few or no qualifications and no planned education, training or employment.</p>	<p>4.5 16-19 year old is in education, training or employment</p>		<p>Careers Guidance Team</p>
<p>c. Families with two or more of the following vulnerability indicators:</p> <ul style="list-style-type: none"> <li>i. No bank account,</li> <li>ii. No household insurance,</li> </ul>	<p>4.6 A debt management plan of some form is in place, following engagement with appropriate money advice service or lead professional support</p> <p><b>Or</b></p>	<p>6 months</p>	<p>Worker Report</p> <p>NETS</p>



<ul style="list-style-type: none"> <li>iii. Unable to access standard credit such as loans, overdrafts and credit cards/use of illegal/high cost/doorstep lenders,</li> <li>iv. Rent/Council tax arrears,</li> <li>v. Non-payment of debts,</li> <li>vi. Difficulties budgeting,</li> <li>vii. Fuel poverty,</li> <li>viii. Use of a foodbank,</li> <li>ix. Three Northumberland Emergency Transition Support (NETS) applications over 12 months,</li> <li>x. Difficulties accessing transport or Education, Employment or Training (EET) provisions due to living in a rural or isolated location with limited transport links</li> </ul>	4.7 No applications to NETS		
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## 5. Families affected by violence against women and girls

Safer Northumberland Partnership Priorities: Domestic abuse and sexual violence

Police and Crime Plan 2013 -2018:

Putting Victims First

Domestic Violence and Abuse

Indicator	Significant and Sustained Outcome	Period	Source
a. Young person or adult known to local services as previously, currently or at risk of experiencing domestic violence or abuse.	5.1 No police reports of domestic violence  5.2 Safelives DASH score below 14 (11 for 16-18 year olds) is reduced by 25%.	6 months	Police  Worker Report

	<b>Or</b> 5.3 Equivalent confirmation of reduced risk		
b. Young person or adult known to local services as having perpetrated an incident of domestic violence or abuse in the last 12 months.	5.4 No police reports of domestic violence	6 months	Police Worker Report

## 6. Parents and children with a range of health problems

Northumberland Alcohol Harm Reduction Strategy (Young People) 2013- 2018

Strategy for Improving the Emotional Health and Wellbeing of Children and Young People in Northumberland 2015 – 2020

Northumberland Joint Strategic Needs Assessment

Indicator*	Significant and Sustained Outcome	Period	Source
<p>A. An adult who has parenting responsibilities or a child, with mental health problems</p> <p>B. An adult with parenting responsibilities or a child, with a drug or alcohol problem.</p> <p>C. A new mother who has a mental health or substance misuse problem and other health factors associated with poor parenting and/or is receiving a relevant service</p>	6.1 Evidence of engagement with relevant health service and improvement in condition resulting in discharge from service or ongoing support if required due to long term condition.	6 months	<p>Worker Report</p> <p>Outcome Star (Physical Health: 7</p>

<p>D. Adults with parenting responsibilities or children, who are nominated by a professional as having mental health or physical health problems of equivalent concern to the indicators above. This may include unhealthy behaviours or health conditions which impact significantly on their long term physical or mental health</p> <p>E. Families where a child has had a baby tooth removed because of tooth decay.</p>			Your Wellbeing: 7 Meeting emotional needs: 8)
<p>F. Families where there is a teenage pregnancy (mother or father).</p>	6.2 No repeat birth	24 months	Worker Report Children's Centre

\*we will assume a health condition is not being well managed where it factors in a referral and is clearly having an impact on family life

Abbreviation	Service/Definition
ASB	Anti-Social behaviour
Childview	Youth Offending Data System
DWP	Department of Work and Pensions
EET	Education, Employment or Training
EHA	Early Help Assessment
EMS	Education Maintenance System
EYE	Early Years Entitlement
ICS	Integrated Children's System - Children's Services Data System
JCP	Job Centre Plus
NEET	Not in Education Training or Employment (DfE report definitions)
NETS	Northumberland Emergency Transition Support
Police	Northumbria Police
SEN	Special Educational Needs