



**If we work with your child we will collect and store information about our work with them in accordance with General Data Protection Regulations.**



### **GENERAL DATA PROTECTION REGULATION 2018 PRIVACY STATEMENT**

Northumberland County Council is the data owner of the information collected by our service. The information collected will enable us to assess the support/requirements that would help to achieve better outcomes for your child / young person's education and development. We will not provide your personal information to any other external organisation or individual unless it is lawful to do so or where you have provided explicit consent to do so. Personal data will be held securely, then destroyed in line with the Northumberland County Council retention schedule. The Council's retention schedules and Privacy Notice can be found on the Council's website. The 'Northumberland Inclusive Education Service - How We Handle Your Information' notice can be found on each NIES website.

## **Contact Details**

The contact details for Psychological Services are:

Psychological Services  
Northumbria House  
Manor Walks  
Cramlington  
Northumberland  
NE23 6UR

Telephone: 01670 624813

Email: [psychservices@northumberland.gov.uk](mailto:psychservices@northumberland.gov.uk)  
Website: [www.northumberland.gov.uk](http://www.northumberland.gov.uk)



## **Psychological Services**

*Applying psychology with educational communities to enhance wellbeing and improve outcomes for all*

### **Leaflet for Parents and Carers**





## What is Psychological Services?

Psychological Services is a team of experienced and trainee Educational Psychologists who work with school staff, children and families.

We work with individuals, schools and settings to help achieve better outcomes for children and young people.



## We support adults involved in the lives of children and young people and work with learners to:

- Promote positive development
- Prevent additional/special educational needs and requirements developing.
- Intervene early where additional/special educational needs and requirements are identified.
- Support those with on-going additional needs and requirements.



Educational Psychologists can work at the individual level working directly with children and families, or at the group or whole school level to support schools in developing their policy and practice.

In the first instance, parents should discuss any concerns they have about their child's development or progress with the school. This will usually be with the school SENCo (Special Educational Needs Co-Ordinator).

The school will be able to explain how they are addressing the needs of the child or young person and discuss whether a referral to other services is necessary. If the school has a Service Level Agreement and feels that a request for support from Psychological Services would be helpful, the SENCo, with parental consent, will contact the school's link EP to agree the work.

