

**Terms and Conditions**

Terms and conditions apply - see [www.northumberland.gov.uk/whf](http://www.northumberland.gov.uk/whf). Offer subject to qualification and survey and open to residential properties only: home-owners or those renting from a private landlord located in Darlington Borough Council, Durham County Council, Hartlepool Borough Council, Northumberland County Council, Middlesbrough Council, Redcar & Cleveland Borough Council and Stockton on Tees Borough Council postcodes only. Only customers who meet the eligibility requirements will qualify for the offer. Offer only applies to central heating systems recommended by us and may not be used in conjunction with any other offer and cannot be exchanged for cash. The offer is subject to change, may be withdrawn at any time and subject to availability as funding is limited. Offer ends 31st May 2018 for new applications. All work must be completed by 30<sup>th</sup> November 2018.

<sup>[1]</sup> Solid fuels; coal-fired, wood, anthracite, wood pellets, charcoal and peat.

<sup>[2]</sup> Habitable room; bedroom, living area / sitting room, hallway, bathroom, kitchen (if containing a dining space) and dining room.

\*Calls will be charged at your normal rate. We record calls to improve our service to you. Phone lines open Monday - Thursday 8.30am-5pm, Friday 8.30am-4.30pm and are closed on Bank Holidays.