

Frequently Asked Questions

Questions about the Local Restrictions Support Grant (Closed) Addendum Scheme

Where can you find a full list of eligible businesses that had to close under national restrictions from 5 November to 2 December 2020?

Please see the regulations for those businesses mandated to close here:

https://www.legislation.gov.uk/uksi/2020/1200/pdfs/uksi_20201200_en.pdf

When do businesses have to have been trading in order to be eligible for the LRSG (Closed) Addendum funding?

The business must have been trading the day before restrictions came into force, i.e. 4 November 2020.

What about retailers who have businesses that have mixed premises and only part of the business is subject to national closures (e.g. locksmith/shoe repairs, restaurant/takeaway)?

The premises will be eligible to receive a grant through the LRSG (Closed) Addendum scheme if the business was required to close its main service.

Councils have been asked to exercise their discretion and judge whether this is the case based on their local knowledge.

My business hasn't been forced to close, but is still adversely affected. Are other grants available?

Your business may be eligible for the Local Restrictions Support Grant (Open) scheme. See the main web pages for details at www.northumberland.gov.uk/businesshub

Is there any help for businesses who are not registered for Business Rates?

The Additional Restrictions Grant (Open) and Additional Restrictions Grant (Closed) Addendum have been designed to help certain businesses which are not registered for business rates. You can see the full details in the COVID-19 Business support grants section at www.northumberland.gov.uk/businesshub

Where can I find out more?

Please read our guidance notes on the main web page, and you can also see Government guidance on the scheme at this link www.gov.uk/guidance/check-if-your-business-is-eligible-for-a-coronavirus-grant-due-to-national-restrictions-for-closed-businesses

What if I still have queries about this grant?

If you still have questions about this grant, you can email covidgrants@northumberland.gov.uk

Questions about all Local Restrictions Support Grants

Do State Aid rules apply?

Yes, although the UK has left the European Union, State Aid rules still apply during the Transition Period. These grants must comply with the relevant EU law.

Councils are required to make sure that grant payments comply with State Aid rules. We will ask you to confirm that you comply with these rules on your application.

If your business received a Small Business Grant, Retail, Hospitality & Leisure Grant or Discretionary Grant earlier this year please include the details on your application.

Where can I find my business rates account number?

Your business rates account number is shown in the top left-hand section of your business rates bill. It is a 10-digit number. If you are unable to find your bill, please email covidgrants@northumberland.gov.uk with the full address of your business. You may be asked for information to confirm your identity before the number is provided to you.

Are these grants subject to tax?

Grant income received by a business is taxable, therefore the Local Restrictions Support Grants will be subject to tax. Only businesses that make an overall profit once grant income is included will be subject to tax.

Are there any conditions attached to this grant funding?

Recipients of grant funding must comply with all the scheme conditions, including State aid requirements and the provision of information to the Council to support monitoring and assurance. By accepting the grant, each recipient confirms that they are eligible for the scheme. If the Council subsequently finds that this self-declaration is incorrect, it will be able to take action and the business would be liable for clawback.

When will my grant be paid?

Our teams have received a high volume of applications and are working through these as quickly as they can. A confirmation email will be sent to you on receipt of your application which will also include a reference number. Once your application is processed a further email will be sent to you

advising if your application has been approved or declined. If approved, payment should be with you within 5 to 7 working days.

In the case of the Additional Restrictions Grants we will not be confirming these until after the closing date of 13 December and all applications have been assessed. We will then email you to advise whether your application has been approved.

If you have not received payment within 5 to 7 working days of receiving confirmation that a grant has been approved, you can email covidgrants@northumberland.gov.uk with your reference number where we may be able to provide you with an update. Thank you for your patience.

How will the grant be paid to me?

Payments are being made by BACS payment. These can take between 3 and 5 days to reach bank accounts from the date of processing.

Can I check the progress of my request?

We ask that you do not contact us to follow up on your request for payment. Doing so requires us to redirect limited resources to answer calls and individual enquiries, slowing our ability to check and process payments to everyone as quickly as possible.

If your grant application is still outstanding, please remain patient. A member of our team will be in contact if further information is needed from you.

We thank you for your patience at this difficult time.

Will the money need to be paid back?

No. This is a grant scheme, so any business eligible for it will not need to repay it.

What happens when national restrictions end?

When national restrictions end the Local Covid Alert Level system will be reintroduced and the schemes that apply will depend on the Tier level in any given area.

The Local Restrictions Support Grant (Closed) will continue to provide funding to businesses that are required by law to close and the terms set out in the LRSB (Closed) guidance will apply. The LRSB (Closed) payment thresholds are currently:

- For properties with a rateable value of £15,000 or under, grants to be £1,334 per 28 days;
- For properties with a rateable value of over £15,000 and below £51k, grants to be £2,000 per 28 days;
- For properties with a rateable value of £51,000 or over, grants to be £3,000 per 28days.

At the end of national restrictions, payment cycles are reset and will correspond to the funding scheme applicable to the Local Covid Alert Level in that area.

What if I still have queries about these grants?

If you still have questions about this grant, you can email covidgrants@northumberland.gov.uk

Is there any other help I can get?

Please visit the Council's business hub at www.northumberland.gov.uk/businesshub or <https://www.gov.uk/coronavirus/business-support> for details of all of the support available for businesses.