



# Northumberland County Council

County Hall, Morpeth, Northumberland NE61 2EF

Name  
Address line 1  
Address line 2  
Address line 3  
Postcode

Dear Resident

## Glass Recycling Trial

At Northumberland County Council we are always looking at ways to improve our services – and many people have asked us if we can collect glass waste from homes, as you currently cannot place it in your household recycling bin.

We now want to try out a new glass recycling service, and your home has been selected as one of around 4,000 across the county for a 12-month trial.

Glass is one of the only materials which can be recycled again and again, and recycling more will also help us in our commitment to tackling climate change in Northumberland.

What will happen next?

- In the next 10 days we will deliver you a new small grey wheeled bin with a purple lid to put your glass in, around half the size of a normal wheeled bin.

Please turn over...



## Glass recycling collection 2020 - 2021

Your collection day is **Friday**, please put the bin out on the dates circled below.

NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL
M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31	M T W T F S S 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30
MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER
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- Put all your glass bottles and jars of any colour in this bin, rinsed first please.
- We will collect the glass every four weeks, on the dates on the calendar on the front of this letter. Please put your bin at the kerbside by 7am on the day of collection, with the bin handle facing the road.
- Please sign up for electronic reminders of your collection day at [www.northumberland.gov.uk/glass](http://www.northumberland.gov.uk/glass) or phone 0345 600 6400. If you sign up for electronic reminders, you'll also be entered into a prize draw to win £100 voucher.
- Continue to use your other bins as normal. You can recycle plastic bottles, cardboard and paper, drinks cans, food tins and aerosols in your household recycling bin.
- Help us to review the service by completing a short survey halfway through, then at the end of the trial period.

Please check your collection calendar carefully as your glass waste collection day may be different to your general waste and recycling collections.

You can check all of your bin collection days by visiting [www.northumberland.gov.uk/waste](http://www.northumberland.gov.uk/waste)

On the website you will also find out more about all of your bin collections, including information on what to put in each bin, and where you can take other items of waste.

You can also phone us for advice on 0345 600 6400.

We hope you find the glass recycling service helpful, and welcome your feedback.

Yours sincerely,



Greg Gavin  
Head of Neighbourhood Services



## What goes in the glass recycling bin

### ✓ Yes please

Glass bottles and jars of any colour, rinsed out

### ✗ No thank you

- Drinks glasses
- Jam jar lids and other lids or tops
- Window glass
- Pyrex and glass kitchenware
- Plastic carrier bags
- Cardboard boxes

### Free glass bin collection electronic reminder

Sign up for our free glass bin collection electronic reminder service by going online at [www.northumberland.gov.uk/glass](http://www.northumberland.gov.uk/glass) and filling out the form, or phoning 0345 600 6400. You will receive a message the day before your glass bin is due to be emptied. By signing up to the service you have the opportunity to be entered into the prize draw with the chance of winning £100 voucher.