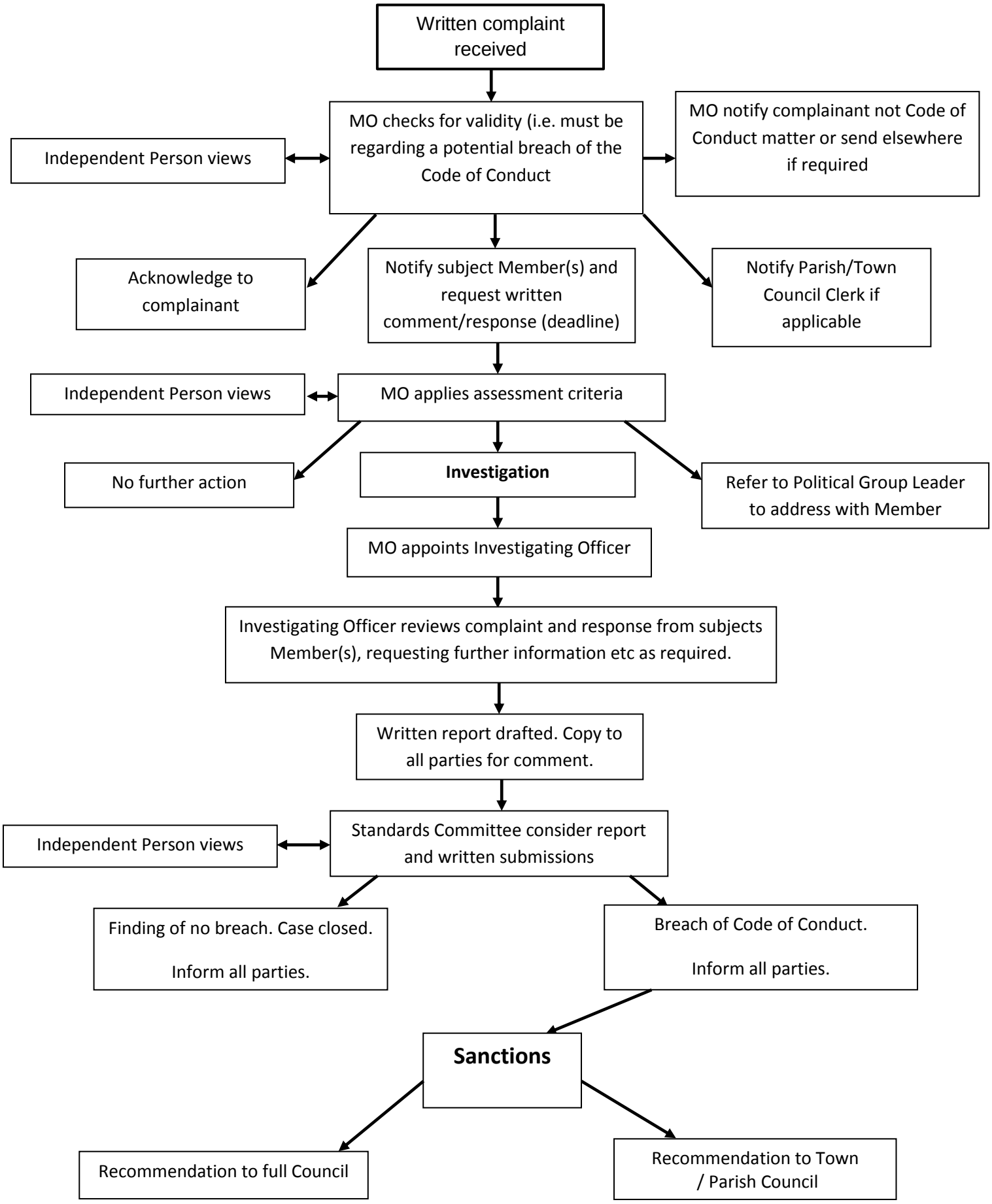LOCALISM ACT 2011 – INDICATIVE PROCESS FOR CODE OF CONDUCT COMPLAINTS