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Indicator	Comment	Frequency	Result	Target	Status	Short Trend	Long Trend
Street lighting faults (%)	Performance is recorded cumulatively and is better than target to March 2022, with 1522 out of 1537 faults attended within 4 working days (99.02%). Performance also shows improvement compared to 2020/21 which was impacted due to COVID-19 lockdown restrictions.	Monthly	99.02	92			
Average time to attend street lighting faults (days)	Performance is reported cumulatively and to the end of March 2022 shows that on average street lights are being repaired in 2.34 days, which is better than the 5 day target.	Monthly	2.3	5			
Home to school daily transport cost (£)	Daily cost of Home to School Transport per Pupil remains higher than target but there has been a slight reduction in costs achieved despite very challenging supply side issues with rising costs of transport provision.	Quarterly	8.1	7.9			
Off street car parking spaces (#)	The number of additional off street parking spaces created is behind the planned target trajectory. 34 additional spaces were created at Berwick Quayside during 21/22 leaving the number of additional spaces created at 255 compared to the year end target of 295. A number of major off street car park schemes are in progress for Morpeth Goosehill and Amble Turner Street which are expected to be delivered during 22/23 and will bring the indicator back on target.	Annually	255	295			
Road traffic collision child casualties (#)	Data for 2021 calendar year shows an increase in the number of child casualties to 48 compared to 38 in 2020. Collision numbers were significantly impacted by the various levels of lockdown and reductions in traffic and journeys made during COVID-19 in 2020 and early 2021. After May 2021 traffic returned to normal, which saw an unfortunate, but anticipated increase in casualties. 2021 casualties are less than the 54 in pre-covid traffic conditions in 2019. Overall progress is being made against this target (A 50% reduction in the number of children injured in road traffic accidents by 2023, compared to the 2010-14 average).	Annually	48	58			
RTC - People killed or seriously injured (#)	Data for 2021 calendar year shows an increase in the number of people killed or seriously injured to 160 compared to 118 in 2020. Collision numbers were significantly impacted by the various levels of lockdown and reductions in traffic and journeys made during COVID-19 in 2020 and early 2021. After May 2021, traffic returned to normal levels, which saw an unfortunate, but anticipated increase in casualties. 2021 casualties were less than the 205 KSI in pre-covid traffic conditions. Progress continues to be monitored against this target (A 20% reduction in the number of people killed or seriously injured in road traffic accidents by 2023, compared to the 2010-14 average).	Annually	160	159			
Electric Vehicle Charging Points (#)	A significant number of new installations completed and commissioned during 2021/22. This has been as a result of a specific capital programme of new EV charger installations and further units being installed via car park developments.	Annually	147	130			
Bridge inspections (%)	101 inspections completed on time during March. The outturn for 2021/22 is 96.50%, with 1131 out of 1172 inspections carried out within timescale. Performance was impacted in December due to the inspectors helping out with the Storm Arwen clear up.	Monthly	100	90			
Penalty Charge notices - Successful challenges (%)	There were 6345 PCNs issued in quarter 4, and at challenge stage, 314 were cancelled. The outturn for 2021/22 is also higher than target at 5.06%. The introduction of the Laverock Hall bus gate has affected cancellations because of different rules with neighbouring LAs. There has also been an increase in issues of PCN following on from the easing of lockdown and unprecedented demand along the coast and our town centres which saw a large increase in challenges received.	Quarterly	4.95	4			
Carriageway defects made safe (%)	Latest data for Jan 2022. 86 out of 89 urgent carriageway defects were made safe the next working day during January. Performance shows further improvement this month and has achieved the target.	Monthly	96.6	96			
Non-principal road maintenance (%)	2021/22 road condition performance for non principal classified B and C roads where maintenance should be considered remained at 5% and is also better than the target of 7%. Performance reflects the considerable additional patching and resurfacing activity that has been undertaken	Annually	5	7			
Principal road maintenance (%)	2021/22 road condition performance for principal roads where maintenance should be considered remained at the same level as 2020/21 at 3%. The continuation of this level of performance reflects the considerable additional patching and resurfacing activity that has been undertaken.	Annually	3	3			
Accident incidence rate (%)	Q3 latest data. There were 9 accidents/incidents in Technical Services during Quarter 3, 1 of which was reportable to the Health & Safety Executive. All accidents/incidents are reviewed to identify causation factors and where possible preventative measures put in place to prevent re-occurrence. Close scrutiny of performance in this area is maintained by the Corporate Health & Safety Group. The accident incident rate for the period was within target.	Quarterly	2.4	2.5	