

Public Protection - Q4 2021/22

Indicator	Comment	Frequency	Result	Target	Status	Short Trend	Long Trend
Building Regulation Applications (%)	11 out of 45 Building Regulations applications duly made decided within timescale during March. The outturn for 2021/22 is 38.84%. Performance has been affected due to a high number of dangerous buildings, resource issues and numerous other service requests to handle.	Monthly	24.4	80	●	↗	↘
Dangerous structures inspected (%)	5 out of 6 reported dangerous structures inspected within 1 working day of notification during March. One notification was not an imminent issue. The outturn for 2021/22 is 73.91%. Performance has been affected due to recent storms resulting in a high number of reports and resource issues.	Monthly	83.3	100	●	↗	↘
Food plan visits (%)	The service has continued to make good progress against the FSA recovery plan with the Teams being able to over achieve its March target.	Monthly	63.8	43.55	●	○	○
Hackney Carriage & Private Hire applications processed (%)	Ongoing backlog of taxi renewal applications. Progress has been made and the backlog should be cleared in the next month or so.	Monthly	62.8	95	●	↗	↗
High Risk animal premises (%)	74 high risk animal health premises inspected and assessed during 2021/22. Performance has achieved the target.	Quarterly	100	95	●	↗	↗
High priority food premises (%)	The service has continued to make good progress against the FSA recovery plan with the Teams being able to over achieve its March target.	Monthly	92.1	71.05	●	○	○
Land Charges (%)	Improvement on previous month due to minimal system down time. Expecting possible delays in the next month due to two software upgrades early in April but hopefully only minimal disruption. The outturn for 2021/22 is below target at 78.83%. Stamp duty freeze has resulted in an increase in searches and ongoing software issues have significantly impacted performance this year.	Monthly	88.01	85	●	↘	○
Planning consultation responses (%)	We received a slightly increased number of consultations this month and also responded to slightly more in month too. Not captured in the figures is that we completed 96 consultations in total. We are still giving priority to Planning chase ups. The outturn for 2021/22 is 43.39%. Performance is below target due to resource issues and also the volume of applications received. We still have an in year backlog of consultations to clear and are giving priority to Planning chase ups.	Monthly	53.2	75	●	↗	○
Rogue Trader complaints and interventions (%)	15 Trading Standards interventions carried out following consumer complaints in relation to rogue traders during quarter 4. The outturn for 2021/22 is above target at 97.50%.	Quarterly	100	95	●	○	○
Underage Sales Operations (%)	1 underage sales operation was completed during 2021/22. Underage sales operations have been restricted due to Covid-19 and the programme/target was therefore reduced due to these restrictions.	Annually	100	100	●	○	↗
Waste accumulations removed (%)	23 of 23 waste accumulations removed from private land following environmental enforcement team action, within 30 days during March. The outturn for 2021/22 is 87.39%.	Monthly	100	80	●	↗	↗