

Fire & Rescue Q4 2021/22

Indicator	Comment	Frequency	Result	Target	Status	Short Trend	Long Trend
Accidental Dwelling Fires	Accidental dwelling fires are fires in dwellings where the cause is recorded as either accidental or not known. Performance is better than target for the month and year to date. Targets determined using SPC (Statistical Process Control) methodology and set at upper warning limit.	Monthly	7	19	●	↗	↗
Appliance availability	The number of hours appliances are available out of the total possible hours available. The target has been determined using Statistical Process Control (SPC) and set at the lower warning limit. At the end of January performance is outside of target for the month and year to date. The current Retained Duty System (RDS) staffing is 31.75 FTE below establishment, we also have 11 RDS personnel undertaking temporary contracts on Wholetime/Day Staffing stations which has also impacted RDS Station staffing levels. Wholetime availability had been reduced due to the number of detachments required to provide cover at RDS stations where availability is low. The number of personnel being affected by the Omicron variant of Covid-19 has had an increased impact on staffing and availability across the service. Data as at 07/02/2022 There were new roles being created on a 12 month pilot - Community Risk & Resilience Support Officers, who will assist with On-Call availability which will also reduce the number of Wholetime det..	Monthly	87.5	87.82	●	○	↘
Station Availability	The number of hours stations were available out of the total possible hours. Figure does not include standby moves to cover stations and excludes time spent at incidents. Target has been determined using Statistical Process Control (SPC) and has been set at the lower warning limit. Data as at 07-03-2022. Wholetime availability had been reduced due to the number of detachments required to provide cover at RDS stations where availability is low. The number of personnel being affected by the Omicron variant of Covid-19 has had an increased impact on staffing and availability across the service. There were new roles being created on a 12 month pilot - Community Risk & Resilience Support Officers, who will assist with On-Call availability which will also reduce the number of Wholetime detachments to help increase Wholetime availability.	Monthly	90.8	92.49	●	○	↘
Deliberate Primary Fires	Primary fires are fires with one or more of the following characteristics- i) all fires in buildings and vehicles that are not derelict or in some outdoor structures ii) any fire involving casualties or rescues iii) any fire attended by five or more appliances. Performance is better than target for both the month and year to date. Target has been determined using SPC (Statistical Process Control) methodology with the target set at upper warning limit.	Monthly	14	19	●	↘	↘
Deliberate Secondary Fires	Secondary fires are any fires which are not categorised as a primary fire. These tend to be smaller fires which may include tree scrub, wasteland, grass, refuse and roadside vegetation.. Performance is outside of target for the month and year to date. The target has been determined using SPC (Statistical Process Control) methodology and has been set at the upper warning limit.	Monthly	78	57	●	↘	↗
Fires in Non-domestic premises	Non-domestic fires include primary fires where the property is not a dwelling and is subject to the Regulatory Reform Order (RRO). There are some property types such as private garden sheds which are excluded. Performance is better than target for both month and year to date. Target has been determined using SPC (Statistical Process Control) and set to the upper warning limit.	Monthly	3	75	●	↗	↗
False alarms caused by AFD	An automatic false alarm originates from fire detection equipment or from a person responding to the fire detection equipment. Performance is better than target for month and year to date. Target has been determined using SPC (Statistical Process Control) methodology and set at upper warning limit.	Monthly	25	38	●	↗	↘
Fire attendance within 10 minutes	Northumberland Fire and Rescue Service aims to get to fires in buildings and outdoor structures within ten minutes of alerting the first appliance on 80 percent of occasions. Performance is outside of target for the month and for year to date. In the majority of the exceptions the travel time has been a significant factor.	Monthly	61.9	80	●	↘	↘
Fire audits of high risk non-domestic premises	14 out of the 22 premises have been audited by the end of January. Due to the normal cycle of scheduled inspections no inspections were undertaken in July, August, November or December. The remainder are being prioritised for completion before the end of the recording period.	Annually	14	22	●	○	○
Safe and Wellbeing Visits	Performance is outside of target for both month and year to date due to the impact from the Corona virus. Safe and Wellbeing visits were not routinely delivered at the beginning of the year. Staffing issues have impacted upon delivery of visits from both operational staff and the Community Safety Department. The number of SWVs completed has been adversely impacted due to the impact of Storm Arwen and resources being redistributed as a result. The number of personnel being affected by the Omicron variant of Covid-19 has had an increased impact on staffing and availability across the service.	Monthly	487	625	●	↗	↗
Statutory Consultations Resps..	Performance is better than target target for both month and year to date with 402 out of 407 statutory consultations being responded to on time (98.77%)	Monthly	100	95	●	↗	↗