

Adult Social Care Q4 21/22

Indicator	Comment	Frequency	Result	Target	Status	Short Trend	Long Trend
Admissions to residential/nursing 18-64 (per 100k population)	There were no permanent admissions in quarter 4. The use of independent supported living (ISL's) leads to low reporting within this demographic.	Quarterly	10.9	12.5	●	◐	↗
Admissions to residential/nursing 65+ (per 100k population)	There were 105 permanent care home admissions in quarter 4. The impact of the pandemic on care homes has reduced the number of admissions.	Quarterly	601	806.5	●	↘	↗
Adults with learning disabilities in employment (%)	The outturn is based on 36 out of 897 service users aged 18-64, with a learning disability known to adult social care - therefore often complex cases. Seeds (our Supported Employment Service) are looking at more job opportunities within the council structure. As a proxy measure we can report that 14% of eligible clients within this client group are in either paid employment or unpaid volunteer work.	Quarterly	4	5	●	◐	↘
Adults with learning disabilities living at home/with family	We have a programme of working with providers to set up more independent living services which supports the outturn on this indicator.	Quarterly	86.1	83	●	↘	↘
Care plans reviewed annually (%)	National guidance is that all care plans should be reviewed at least every twelve months. The pressures from the pandemic as well as long term staff sickness, and the need to handover cases has impacted on this indicator. The push towards more face to face contacts continues and is being monitored regularly, which should see an improvement on this indicator long term.	Quarterly	97.7	98.5	●	◐	↘
Effectiveness of Reablement/ Rehabilitation (%)	This outturn relates to discharges from hospital between Oct and Dec 2021. The number of deaths is included in the calculation for this indicator and since last quarter there was an increase from 37 to 52 deaths reported within the relevant discharges. Latest published figures report 72.1 for the North East and 79.1 for England. This ASCOF indicator isn't entirely satisfactory as a measure, and may only partly reflect the differences in authorities and how they target the effectiveness of their reablement/rehabilitation services. (ASCOF - Adult Social Care Outcomes Framework)	Quarterly	84.6	88	●	↘	◐
Short term clients not requiring long term support (%)	We do perform well on this ASCOF indicator which demonstrates the effectiveness of short term services within Northumberland. Latest published figures report 87.6 for the North East and 74.9 for England. NB This ASCOF indicator isn't entirely satisfactory as a measure, and may only partly reflect the differences in authorities and how they target the effectiveness of their reablement/rehabilitation services. (ASCOF - Adult Social Care Outcomes Framework)	Quarterly	97.2	90	●	◐	↗
Indicative personal budget (%)	Eligible clients have the option to spend their personal budget on any support or service agreed to help them achieve their goals identified as part of their care needs assessment. The pressures from the pandemic as well as long term staff sickness, and the need to handover cases has impacted on this indicator and this is being monitored regularly.	Quarterly	96.1	95	●	↗	↗
Mandatory training up to date (%)	This indicator relates to staff working across the in-house adult services. Outturn is just below target due to the pressure in releasing staff in recent months. Staff must be up to date with up to 16 statutory and mandatory training courses, including First Aid, Medication, Food Hygiene, Health and Safety, Information Governance, Equality and Diversity, Risk Assessment, Health and Safety, etc.	Quarterly	97.9	98	●	◐	↗
Providers rated by CQC as outstanding or good (%)	This indicator reports all Northumberland based service providers rated on the CQC website. 16 providers rated Outstanding, 110 rated as Good, 19 Require Improvement and 1 Inadequate.	Quarterly	86.3	84.3	●	↘	↗
Social Care related quality of life (score out of 24)	This outturn is from the annual Adult Social Care User Survey. Surveys were sent out to service users in February 2022. The value is based on the response to several questions within the national survey. Higher scores are assigned to better outcomes, so the higher the overall score the better the average social care-related quality of life. The maximum possible score is 24. The latest published England average = 19.1	Annually	19.4	19.1	●	◐	◐