

Audit Summary

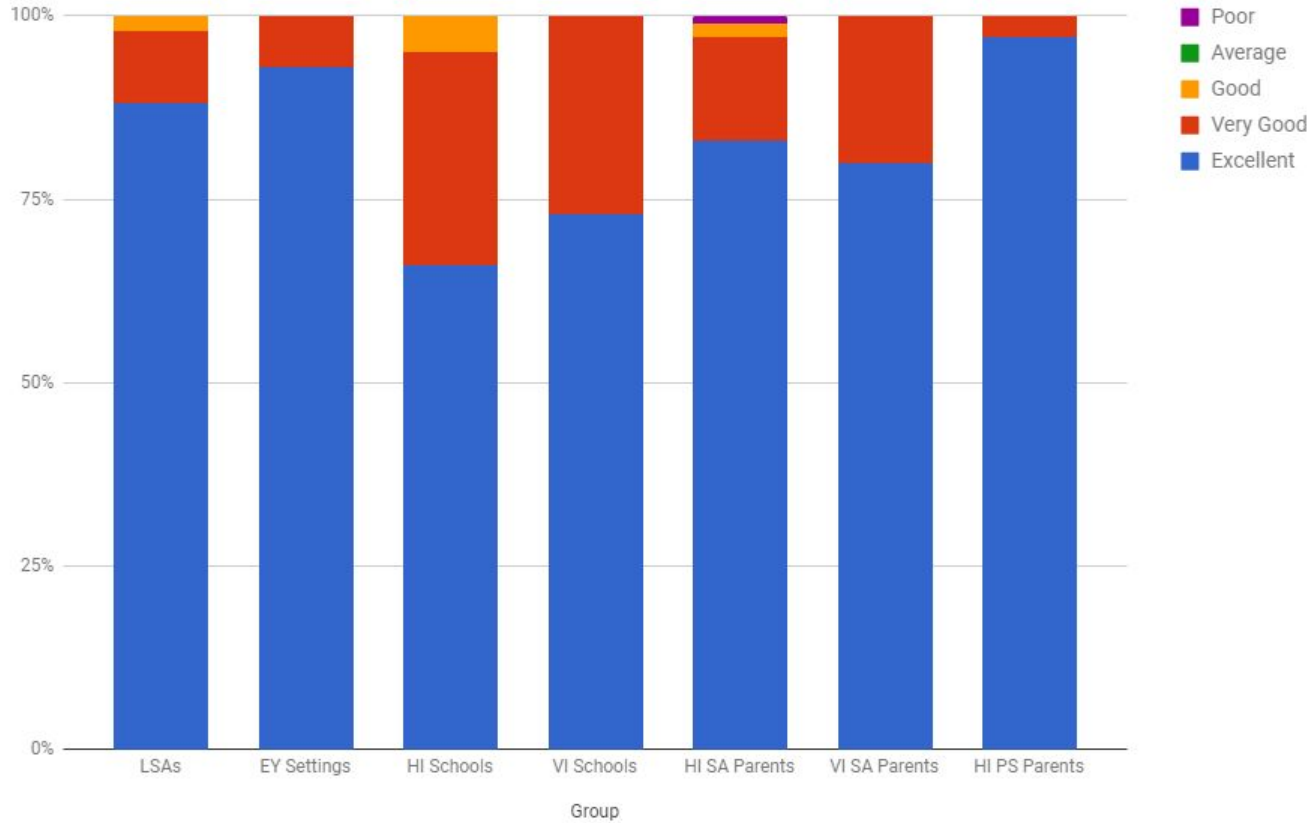
Accurate at 20.6.17



Returns

Group	Forms returned	Total number responses
LSA	34	192
Schools HI	30	262
Schools VI	9	45
PS Settings	3	30
Parents HI	30	248
Parents VI	1	5
PS Parents HI	14	140
Pupil HI	14	84
Pupil VI	3	18

Excellent, Very Good, Good, Average and Poor



LSAs - Is there anything that has worked particularly well this year?

Training, support and guidance has been brilliant. Working so closely with the team has been invaluable. Lots of support offered for top up applications

Everything has gone well. I particularly enjoyed the two training days where we were able to meet LSAs from other organisations

(ToD) is always so positive and caring

I am only able to manage my role because I have the support from (QTVI). Having her to talk and explain to me all about the condition has been amazing

Regular contact with ToD is invaluable

Having close and supportive contact with specialist teacher

All gone fairly well. Training good and very useful for Sensory students. Really appreciate being able to contact (ToD) for advice and back up

Everything has gone really well

Everything has worked well. I have communicated well with SS teacher

Attending workshops very positive

Invaluable help and guidance

We receive lots of support and weekly meetings are particularly useful. Our input is valued and taken into account

Any queries I have are addressed immediately

Contd

Sessions with SS are invaluable. All are of benefit to my pupil and I can carry them over into the classroom

I am very confident with the additional support from (ToD)

We have made changes to the social and learning environments which have made great positive impacts on the student I support

Putting together recommendations for more one to one sessions with students

All of the team are always available to support! A great team with amazing knowledge, advice and practical support

Excellent training

The continuous support is always very useful

Supply of information for additional training courses which is very valuable

I was really happy with the music therapy

Any support I need, (ToD) helps me straight away

Everything has been great

Feel very well supported

A programme specific to (child)'s interests has worked really well and has produced some great work

Due to the support I've received I feel really confident in my role

Schools - Is there anything that has worked particularly well this year?

Very well supported, excellent training received

The support from SS has been crucial in enabling us to provide the best outcomes

Students happy and comfortable; have benefitted from the support they have been given

Training has worked particularly well this year - thank you

As always, the service is always prompt, relevant, expert and practical - thank you!

This is an excellent service. The team is exceptional. I wish every child could have their input

..supportive, positive, cheerfully enthusiastic. What more could we want?

excellent

Good advice, valuable on every level

The team are excellent and very supportive. I feel we have a strong relationship which impacts on the best outcomes for children

It is a great team with amazing knowledge and advice

approachable

Staff development

..information re training courses..very valuable

Schools contd

Regular visits have been very beneficial for the child and staff...Has been excellent at sending information and answering our questions, thank you

Support in the classroom with individual learners

Staff from Sensory Support have supported the school to support the named pupils rather than limiting their support TO the individual pupils

Service has been very thorough and always happy to help

The advice and support has been excellent, and allowed the student to fully access the College and his studies. Keep up the excellent work

The awareness training from Sensory support, CI team and Physiotherapy, an evening session.

The amount of 'in school' visits
Access to online training for staff in school

Nothing to improve, our support was brilliant. Our first HI child and he slipped in with the other children - seamlessly.

PS Settings - Is there anything that has worked particularly well this year?

Prior to start, INSET to enable us to create a deaf friendly environment. The team have received invaluable support, advice and training. The support we have had has been fantastic! I would like to take this opportunity to say a huge thank you to (ToD) and your team for your amazing support which has enabled 2 wonderful young children to flourish

The advice and support given with planning and implementation of activities and the in house twilight training given by (ToD) to the whole team worked very well. The whole experience of the SSS has been a positive one. Many thanks

Parents - anything you think has gone very well this year?

Transition Day - very informative

The service provided by SS has always been excellent

B is progressing well and his tod is a very instrumental part of this!

My child's learning and understanding

My child has settled very well into a new school and making new friends

Great for children to have (name) as teacher of the deaf. She knows them well and they trust her

Help with the EHC Plan

Everything

C has achieved some amazing results and continues to do very well & some of this is most certainly to do with his support

Child's relationship with ToD is fantastic - she trusts her with all her concerns, very very happy with the supportive and helpful service

ToD and my son produced a very useful report to use in transition to College/University

ToD has helped school to understand the need for C to use her radio aid

Liaison between SSS, School, me and my child - thank very much!

contd

My daughter's progress and development at school and confidence in her social life is due to (ToD) constant support, reassurance and friendship

Very happy with the support

Great support from teacher that comes to see my daughter, and great support to myself and family, thank you

Progress in vocabulary. Smooth transition to middle school led by ToD

A very good service and helpful

The communication and relationship built with (ToD) is excellent. Nothing is a trouble to her and her support is invaluable

Having an excellent ToD who is always helpful with everything. She has an excellent relationship with my son who thinks very highly of her, as do I

Child has had so much support, she has developed so much these past 12 months! Thank you

We were grateful and impressed by your quick response in coming out to see (child) at school. Good relationships between SS and school positively impacts on supporting her

The support from my ToD has been second to none

contd

A good support

Everything has been done well

(ToD) is very informative, and brilliant with (Child)

ToD is a testament to how to manage and support effective outcomes through child individualised pace, good communication and excellent parent partnership

Once a week (ToD) visits my child. She is soo good. Whenever I have a problem she is so good to talk to and advise me

Establishing relationships and aiding my son in the learning environment, and particularly helping the school to understand the different needs and behaviours associated with hearing impairment.

(Child) continues to become more independent with her equipment and knowledge of her hearing loss. Huge thank you to (ToD)

Concerns listened to and acted upon- excellent liaison re transition to middle school

PS Parents - Anything that has gone very well?

Liaison with Implant Team x2

Pre school Music Group

School support

I don't know what we would do without the help

Thanks to involvement from SSS my daughter was fitted with her hearing aids quicker. I was given the best Christmas present ever, a daughter who could hear!

(Child)'s speech, communicating with others and his understanding has improved so much this year

(Child)'s speech has improved well this year with the help of her ToD

(ToD) sends very informative letters to Consultant and ENT. The input with the school has been invaluable. (Child) is much more confident about his hearing aid

Having (ToD) is a great help to us, giving me confidence in helping (child) to progress very well in her language, learning etc

Big thank you. Very supportive, very happy, very impressed!

Support by (ToD) was spot on. Can not appreciate enough all the support received by SS team

Transition into Nursery went really well thanks to the support of (ToD). All aspects of the service are excellent. We would be lost without the support. (Child) is making such good progress and we cannot thank the service and its support enough

Points noted for improvement Schools

Cluster group training worked well for SLCN so might be good for Sensory

Schools may benefit from additional training to help staff identify signs of undiagnosed Hearing/Vision loss

Points for improvement Parents

More time with ToD and SALT (1)

More time with ToD (1)

More onus on the schools actually ensuring the advice delivered is acted upon
(2)

More Deaf Friends get togethers (1)

More training courses for parents and teachers to help the child with speech
(1)